MARISEL A. HERNANDEZ, Chair WILLIAM J. KRESSE, Commissioner/Secretary JUNE A. BROWN, Commissioner

CHARLES HOLIDAY, JR., Executive Director



REQUEST FOR PROPOSAL

Title: Vote by Mail Ballot Fulfillment for 2024 Elections

Date Invitation Issued: Friday, August 18, 2023

*Pre-Proposal Conference: Friday, August 25, 2023 at 11:00 A.M. Central Time

Pre-Proposal Location: Chicago Board of Elections Commissioners

69 West Washington, Suite 800 – Conference Room

Chicago, IL 60602

Questions/Inquires Due: Monday, August 28, 2023 no later than 1:00 P.M.

Reply Response Issued: Thursday, August 31, 2023

Date Proposals are Due: Friday, September 8, 2023 no later than 11:00 A.M.

Central Time

Respond to: Chicago Board of Election Commissioners

Purchasing Department

69 West Washington Street, Suite 800

Chicago, IL 60602

*In order to submit a proposal and participate in the RFP, attendance at the Pre-Proposal Conference is Mandatory.

Commissioners

Marisel A. Hernandez, Chair William J. Kresse, Commissioner/Secretary June A. Brown, Commissioner

Executive Director Charles Holiday Jr.

Contents

1. Ge	eneral Invitation	
2. Ba	ckground	
3. Sta	atement of Work/Specifications	
4. Sta	andard Terms and Conditions	10
4.1	How to complete and submit proposals	10
4.2	Proposal Deposit	13
4.3	Proposal Opening	13
4.4	Pre-Proposal Conference	13
4.5	Clarifications	13
4.6	Addenda	13
4.7	Interpretation of documents	13
4.8	Proposal prices	14
4.9	Irrevocable offer	14
4.10	Effective Term of Proposal	14
4.11	Taxes	14
4.12	Protests	14
4.13	Award of Contract and Notice of Award	15
4.14	Non-Collusion	15
4.15	Invoices	15
4.16	Payments	16
4.17	Correction or Re-Performance of Services	16
4.18	Timeliness	16
4.19	Delay	16
4.20	No Liability for Costs	17
4.21	Quantities	17
4.22	Pricing	17
4.23	Basis of Award	17
4.24	Minimum Wage	18
4.25	Contract Period	18
4.26	Contract Renewal	19
4.27	Work Product	19
4.28	Required Forms and Documents	19
4.29	Early Termination	19
4.30	Printing Contracts	20

4.31	Performance of the Services	21
4.32	Quality of Materials and Inspection	21
4.33	Delays & Remedies.	22
4.34	Economic/Quantity Adjustment Clause	22
4.35	Work In Progress	22
4.36	Compensation	23
5. Mi	nority and Women-Owned Business Enterprises	23
6. Co	nfidential	23
7.	Economic disclosures	23
8.	Evaluation of proposals	24
8.1	Proposal Review	24
8.2	Discussions with vendors and revisions of proposals	24
8.3	Criteria	24
8.4	Selection and negotiation	25
8.5	Termination of RFP	25
9.	Awards	26
10.	Contractual requirements	26
10.1	Contract	26
10.2	Performance Bond	26
10.3	Insurance	26
APPI	ENDIX 1	29
APPI	ENDIX 2	30
APPI	ENDIX 3	37
APPI	ENDIX 4: Insurance Certificate of Coverage	49
Artic	de I	Contents of Agreement
	1	
Section	on 1.01	Contents of Agreement
Casti	1 on 1.02	Entire Agreement
secu	1	Entire Agreement
Artic	ele II	Definitions
	2	
Section	on 2.01	Definitions and terms
	2	
Artic	cle III	and Responsibilities of Contractor
Section	on 3.01	Scope of Services
	3	

Section 3.02	Deliverables
Section 3.03	Term
Section 3.04	
Section 3.05	
Article IV	
Section 4.01	Price; Payment Terms
Section 4.02	Quantity
Section 4.03	
Section 4.04	
Section 4.05	
Section 4.06	Taxes
Section 4.07	Payments to employees and subcontractors
	Project Management
5 Section 5.01	Priority of Key Personnel; Subcontractor; Resources
Section 5.02	Board's Right to Replace
Section 5.03	Minimum Wage
Article VI	Warranties and Representations
Section 6.01	Technical Consistency, Competency and Standards
Section 6.02	General Standards of Workmanship
·	Indemnification
·	Indemnification
Section 7.02	Limitation

	Section 7.03
Default, Damages and Termination	_
Default	•
Defaut	9
Events of Default	Section 8.02
	9
Remedies	Section 8.03
Earlacayonaa Nat a Waiyaa	
Forbearance Not a Waiver	11
	Section 8.05
· · · · · · · · · · · · · · · · · · ·	11
Non-Appropriation	
	11
Early Termination; Termination for Convenience	Section 8.07
Consequential Damages	11
Rights and Obligations of the Parties on Termination or Expiration of Agreement	Section 8.09
	12
	12
General Requirements	Article IX 12
Performance Bond	
Fer for mance bond	12
Insurance	Section 9.02
	12
Non-Discrimination; Equal Employment Opportunity; Minority and Women-Owned orise	
	Section 9.04
	13
	14
Subcontracting or Assignment	Section 9.06
Audits	
Autis	14
	Section 9.08
	15
	15

Conflict of Interest	Section 9.10 15
Accuracy and Update of Information	Section 9.11 15
	Section 9.12 15
Amendments	Section 9.13
Severability	16
Governing Law	Section 9.15
Interpretation	Section 9.16
	17
Counterparts	Section 9.18
	Section 9.14

1. General Invitation

The Board of Election Commissioners for the City of Chicago is requesting proposals for Vote by Mail Ballot Fulfillment for the City of Chicago for the March and November 2024 Elections as described below under the Statement of Work; Specifications.

Sealed proposals will be received by the Procurement Office for the Board of Election Commissioners for the City of Chicago in accordance with this request for proposal.

2. Background

The Board of Election Commissioners for the City of Chicago (the "Board") is an independent governmental entity created under Article 6 of the Illinois Election Code and is charged with conducting all elections in the City of Chicago. The Board is composed of three members, each of whom is designated as an Election Commissioner. The Commissioners are appointed by the Circuit Court of Cook County, Illinois. The Commissioners of the Board are presently Marisel A. Hernandez, who serves as Chair, William J. Kresse, who serves as Commissioner/Secretary, and June A. Brown, Commissioner. The Board's Executive Director is Charles Holiday, Jr., who manages the Board's offices and day-to-day operations.

3. Statement of Work/Specifications

The Vendor must be certified to print ballots by Dominion that will be scanned by hardware used in the Dominion D-suite system and produced by said system. Contract is contingent on certification.

Data files are to be uploaded to the Vendor's server via a secure portal. Two sided .pdf images will be provided to the Vendor on either 14-, 17-, 19- or 22-inch paper that is 8.5 inches wide. Test data files will be provided to the Vendor at least 90 days prior to the election and live data files will be provided to the vendor on a daily basis starting approximately 60 days prior to the election through 5 days prior to the election. The vendor will provide proofs prior to moving into full production mode.

The vendor must have capacity to fulfill and process 25,000 VBM ballot requests per day. The expected volumes are 300,000 for the March Election and 450,000 for the November Election.

All ballots are to be printed on Dominion Certified Stock, weighted at 100lbs., provided in quantity for VBM Packets containing up to two printed ballots per envelope; that is to be procured by the vendor on behalf of the Board. The vendor will also be responsible for purchasing any materials needed for inserts unless otherwise specifically provided by the Board. The vendor will print and mail the VBM ballots; and the vendor will print and mail Military ballots and International ballots. Additionally the vendor will print, package, and deliver the Nursing Home ballots in a manner specified by the Board to the Board's warehouse.

The vendor will also be acting in the capacity of a mailing house for the Board. If the vendor is not capable of providing the mailing house services and intends to use a third-party subcontractor for those services, then the vendor must describe the details of its subcontracting arrangements its bid, must identify all confirmed or potential subcontractors, and must ensure that all subcontractors meet all of the business-entity requirements of the RFP. The vendor will be legally responsible for guaranteeing the performance of any and all subcontractors, and shall completely indemnify the Board from any and all claims, losses, damages, breaches, non-performances and other harms that the Board may incur due to the subcontractor's negligence, nonperformance or other breaches of the Vendor's contractual duties, obligations and commitments.

The mailing house services required include, but are not limited to:

- Receiving mailing address and ballot data.
- Printing the appropriate ballot.
- Printing additional material for each ballot such as instructions, notices, early voting locations, the voters polling place.
- Printing and tracking and Intelligent Mail barcode ("IMB") on outgoing and return envelopes.
- Packaging and mailing the materials
- Perform stringent quality control process ensuring 100% accuracy

The Vendor must provide a dedicated project manager to ensure production remains on a strict schedule. The Vendor's management of the printing and mailing of vote-by-mail ballots shall include, at a minimum, the following:

- Design and develop data processing workflow for core document printing, ballot printing and Business Reply Envelope (BRE) ink jetting with associated statistical reporting.
- Print components of the ballot package, including but not limited to the following: the core documents which includes a single image coversheet for mailing, two (2) image color instruction page, two (2) image color early voting location page, two (2) image b/w disclosure page, then two (2) ballots each two (2) images color, and Business Reply Envelope (BRE).
- 2D barcode match performed to match components (core documents, 2 ballots and BRE),
 an "I VOTED" sticker, into single window mailing envelope w/ permit indicia
- Sort, tray and tag mail trays and deliver to USPS.
- Provide daily reporting/updates to Manager of Mail Voting on fulfilled orders.

The Vendor will provide an archive file containing images and data for every voter sent a mail ballot packet.

Processing in depth:

Set Up (VBM) Kits: Automated Fulfillment/Print on Demand VBM Absentee Ballot Requests. Set up costs include personalized software development of library of approximately 18 to 40 thousand unique PDFs for print on demand, and testing between Board and the vendor.

The Vendor shall complete and process the Vote-By-Mail process as follows:

- The Board will supply Vendor with data files that will allow the Ballot Packages to become "print on demand". This includes the Voter Information and Translation sheets, as well as personalizing the REPLY envelope.
- The process of ballot fulfillment implemented by the vendor must be able to accommodate the Boards current processes and data structures.
- The Board will supply Vendor with envelopes to facilitate the computer-driven matching and inserting, the outer (outgoing mail) envelope will be designed as a 6.125" tall x 9.75" wide WINDOW envelope. The inner (ballot return) envelope will be 5.75" tall x 9" wide, with the ability to expand to 6" tall x 9" wide.
- All envelopes for outgoing mail and incoming mail will be personalized for the individual voter and corresponding inserts will be specific to the given voters.
- All inner (ballot return) envelopes for Nursing Homes ballots will need to be marked with a red "NH" ink jetted on the front of the envelope, between 4" and 4.5" from the left side edge of the envelope and between 0.5" and 0.75" from the top side edge of the envelope.
- Certain inner (ballot return) envelopes for Military and International ballots will need to be marked with a red "√" (check mark) placed on the label in the upper left-hand corner of the envelopes. These specific envelopes will be determined by the Board.
- Envelopes will require production of 2D barcode to the Print on Demand pieces. This is a

small machine-readable barcode. Embedded in this barcode is information that identifies the specific insert so that the software can assure that there is an exact match for all inserts going into an envelope. This 2D barcode will appear on the Outgoing Address Sheet, Reply envelope, all inserts and POD ballots. The 2D barcode that appears on the ballot and inserts will NOT have voter information embedded.

Non-Automated Segments:

It is anticipated that Nursing Homes, Military and International ballots will be processed either automated or semi-manually. These each have variables that require additional handling, and will be processed as follows:

- Nursing Home: The Board will send single file of all nursing home requests. These will be in Nursing Home order and also alphabetical order by voter name. These packets will be individually reviewed and put into transfer tubs with the name of the nursing home affixed to the outside of each package and delivered to the Board warehouse no later than thirteen (13) days prior to the election.
- Military/International: Because the overseas requests utilize different envelopes, we will use the Manual Model for the international records. The Board will provide separate data files for Military and International requests. Ballots for these will be printed and traditional labels will be generated. These Voter packets will be manually assembled and delivered to the USPS.

Tracking Voter Communication

- Tracking data will be provided by the Board so that a voter can see tracking information on both the
 Original Packet and the Reply Envelope they have mailed back. The below envelopes will have
 intelligent mail barcode ("IMB") attached.
 - Outer Envelopes for US (6.125" x 9.75" window envelopes)
 - Outer Envelopes for MILITARY and INTERNATIONAL
 - Reply Envelopes (5.75" x 9)
- After all ballot packages have been verified for accuracy, Vendor will deliver the absentee ballots to
 the main Chicago post office each day. Vendor will prepare the proper postal documentation to
 mail quantity of mail ballots and maintain a log of the number of ballots mailed and postage
 amount that is debited from the Board's postal permit.
- As part of the pre-election testing, Vendor and the Board will create a "best practice" daily system for reporting in both directions, confirmation that files uploaded, and files received have a 100% match. Daily logs will be updated so that there is a daily update of the number of packages that have been delivered to the USPS.

If Vendor needs to make technical modifications to the data and data management it should be built into the pricing.

The Board prefers that all ballots - be produced within 25 miles of Chicago. Therefore, the bid evaluation criteria for this procurement will give preference to bidders based upon their geographic proximity to the Board's offices and warehouse.

Samples packets must be provided at the time proposals are due.

4. Standard Terms and Conditions

4.1 How to complete and submit proposals

- (a) Vendors may, at no charge, pick up a copy of the RFP from the Board's Procurement Office at the Board's office, 69 West Washington Street, Room 800, Chicago, Illinois 60602 between 9:00 a.m. and 5:00 p.m. Monday through Friday, except holidays, or vendors may request that a copy be sent by mail or electronic mail (email). A copy of the RFP will also be posted on the Board's web site at www.chicagoelections.gov. When obtaining the RFP, you will be asked to sign a bid/proposal take-out sheet indicating that Vendor has obtained a copy of the RFP from the Procurement Office. The Board requests that all Vendors that choose to download and print the RFP from the Board's web site contact the Board's Procurement Office to register the Vendor as a prospective vendor. A record of all prospective vendors will be maintained to allow the Procurement Office to inform all prospective vendors if any addenda to the RFP are issued.
- (b) Vendors interested in submitting a proposal on this project should read the entire document. Vendor must address all sections of this RFP. All proposals must be properly signed in order to be valid. Vendor's signature indicates his/her/its acceptance of all terms and conditions herein. Vendor shall be responsible for the contents of its proposal and for satisfying the requirements set forth in this RFP. Vendor will not be allowed to benefit from errors, omissions or ambiguities in the document that could have been reasonably discovered by the Vendor in the process of completing the proposal.
- (c) The following provides an outline of the information to be included to demonstrate, verify and confirm the Vendor's competence and ability to provide services similar in size and scope to the services requested in this RFP. This outline is not all inclusive and Vendor may add information as deemed appropriate. In the proposal, Vendor must provide the following:
 - (i) A proposal must include a response to each section of this RFP and each specification therein and indicate for each whether the specification can be satisfied.
 - (ii) A proposal must furnish all prices and information being requested. Either a unit price or a lump sum price, as the case may be, must be stated for each and every item. All proposal prices and information must be typed or legibly written in ink. Any corrections, erasures, or other forms of alteration to prices or information must be initialed by Vendor.
 - (iii) Unless a proposal is expressly rejected by the Procurement Office, all proposals will remain in effect for ninety (90) days subsequent to the proposal opening. The Board may request that Vendors extend the effective period of their proposals. Such requests shall be in writing, and will require the Vendors' written consent to the extension.
 - (iv) Vendor may not withdraw, cancel or modify its proposal for a period of ninety (90) calendar days after the advertised closing time for the receipt of proposals. The Board reserves the right to withhold and deposit, as liquidated damages, the proposal deposit of any Vendor requesting withdrawal, cancellation or modification of its proposal prior to

the expiration of this ninety-day period.

- (v) A detailed profile of the Vendor's capability, capacity, approach and relevant experience to demonstrate that Vendor can successfully perform any contract under this RFP should it be awarded, including a list references.
- (vi) A description of which portion(s) of the work will be subcontracted out, if any, and the names and addresses of potential subcontractors and the expected amount or percentage of amount each subcontractor will receive under an award or contract. The Board reserves the right to accept or reject any subcontractor if in the Board's sole opinion, it is in the best interests of the Board.
- (vii)A description of the Vendor's commitment to address and abide with the City of Chicago's Minority Business Enterprise and Women Business Enterprise procurement programs and ordinances. Vendor is encouraged to abide by the spirit of the City of Chicago's Minority Business Enterprise and Women Business Enterprise Procurement Program Ordinance, and attempts to fulfill the spirit of that ordinance should be identified in any proposals or proposal submitted to the Board.
- (viii) Financial statements, such as balance sheets, profit and loss statements or annual reports for the last three years, demonstrating that Vendor has the financial viability and ability to perform the services.
- (ix) A written disclosure advising of any pending or imminent litigation against Vendor that may have a material effect upon Vendor's ability to provide the services.
- (x) Copies all business and professional licenses that are required by law or standard for the services.
- (xi) Evidence of membership in professional organizations and/or regulatory organizations that are standard for the services.
- (xii)An Executive Summary that provides an overview of the proposal and Vendor's experience and qualifications.
- (xiii) If Vendor disagrees with any contract provision set forth in the proposed contract provided herewith as Appendix 5, Vendor shall submit in writing with its proposal any exceptions to the contract and include the reasons for such exceptions.
- (d) Any deviations from these specifications must be noted on the proposal page or pages, with the exact nature of the deviation or the change noted in sufficient detail. The reasons for such deviation should also follow if not self-explanatory. Failure to note a deviation or change to any specification herein shall be deemed as an agreement by vendor to meet or exceed such specification at no additional cost or expense to the Board unless expressly stated in the proposal.
 - (e) All proposals and submissions are subject to the Illinois Freedom of Information Act. Vendor may designate those portions of the proposal that contain trade secrets or other proprietary data that must remain confidential. If vendor includes data that is not be

disclosed to the public for any purpose or used by the Board except for evaluation purposes, the vendor must:

(i) Mark the title page or cover of the proposal as follows:

"This RFP proposal includes trade secrets or other proprietary data that may or may not be disclosed outside of the Board and may not be duplicated, used or disclosed in whole or in part for any purpose other than to evaluate this proposal. For purposes of this provision, the Board will include any consultants assisting the Board in the evaluation of proposals. If, however, a contract is awarded to vendor as a result of or in connection with the submission of this data, the Board has the right to duplicate, use or disclose the data to the extent provided in the resulting contract. This restriction does not limit the Board's right to use information contained in the data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets (insert page numbers of other identification)."

- (ii) Mark each sheet or data to be restricted with the following legend: "Use or disclosure of data contained on this sheet is subject to restriction on the title page or cover of this proposal."
- (f) A proposal must be signed. A submittal will be considered incomplete if it does bear the signature of an agent of the Vendor who is in a position to contractually bind the Vendor. If Vendor is a corporation, the President and Secretary must execute the proposal and the corporate seal must be affixed. Should someone other than the President execute the proposal, attach a certified copy of that section of the corporate by-laws or other authorization by the corporation that permits the person to execute the offer for the corporation. If Vendor is a partnership, all partners must execute the proposal, unless one partner has been authorized to sign for the partnership, in which case, evidence of such authority satisfactory to the Board must be submitted. If Vendor is a sole proprietorship, the sole proprietorship must execute the proposal.
- (g) Vendors must submit one (1) original and five (5) copies of the proposal, with the original marked as such, as well as one (1) electronic copy of the proposal. All proposals, proposal packages and addenda must be submitted in an envelope or package and clearly marked on the outside with the proposal title, Vendor's name and address, and the proposal opening date and time. Delivery to the Board's Procurement Office must be made on or before proposal opening time. Faxed or e-mailed proposals will not be accepted. Use United States mail, special delivery or hand delivery. Proposals must be received at the address specified in this RFP prior to proposal opening time in order to be considered. When proposals are sent by mail or special delivery, Vendor is responsible for their delivery to the Procurement Office prior to proposal opening time. If the mail or delivery is delayed beyond the date and hour set for the proposal opening, proposals thus delayed will not be accepted. Entire proposal packages must be returned and no supplements, amendments, additions, or clarifications addenda will be received or accepted after proposal opening. NO LATE PROPOSALS WILL BE ACCEPTED. Proposals can be withdrawn at any time, if requested in writing, until the deadline date at which time it will be considered final.

4.2 Proposal Deposit

Proposal deposit is not required for this contract.

4.3 Proposal Opening

The Procurement Office will open all sealed proposals timely submitted in response to this Request for Proposal in the Board's Conference Room located at 69 W. Washington Street, Room 800, Chicago, Illinois, 60602, on **Friday, September 8, 2023 at 10:00 A.M., Central Standard Time.** All proposals will be publicly opened. A record of proposals shall be prepared and will be open for public inspection after contract award.

4.4 Pre-Proposal Conference

The Board will conduct a Pre-Proposal Conference on the date, time and location indicated below. Representatives of the Board will be present to answer any questions regarding the RFP or the goods or services requested. In order to submit a proposal and participate in this RFP, attendance at the Pre-Proposal Conference is Mandatory. Prospective vendors must respond to the Procurement Office at least one day prior to the Pre-Proposal Conference to confirm attendance.

Date: Friday, August 25, 2023

Time: 11:00 A.M. Central Time

Location: 69 W. Washington St. – Suite 800

Chicago, IL 60602

4.5 Clarifications

Questions regarding this RFP not addressed at the Pre-Proposal Conference must be addressed in writing or by e-mail to the Purchasing Department (purchase@chicagoelections.gov) by Monday, August 28, 2023 no later than 1:00pm.

4.6 Addenda

If it becomes necessary to revise or expand upon any part of this RFP, an addendum will be sent to all of the prospective vendors listed on the Board's bid/proposal take-out sheet prior to the proposal due date. Each addendum is incorporated and part of the RFP documents. Addenda may include, but will not be limited to, responses to questions and requests for clarification or terms and conditions the Board anticipates will be included in a final signed contract.

4.7 Interpretation of documents

The interpretation of the wording of this document shall be the responsibility of the Board and that interpretation shall be final. If any person contemplating submitting a proposal is in doubt as to the true meaning of any part of the specifications or other contract documents, a written request for an interpretation or clarification thereof may be submitted to the Procurement Office. Any interpretation or clarification of the documents will be made only by a written

addendum duly issued by the Procurement Office. A copy of such addendum will be faxed, electronically mailed, or mailed or delivered to each person receiving a set of the RFP and to such other prospective vendors as shall have requested that they be furnished with a copy of each addendum. Failure on the part of the prospective Vendor to receive a written interpretation prior to the time of the opening of the proposals will not be grounds for withdrawal of the proposal. Oral explanations will not be binding.

4.8 Proposal prices

Unless otherwise specified in this RFP, proposal prices must be complete and, if accepted, prices must be firm for the contractual period.

4.9 Irrevocable offer

The submission of the proposal shall constitute an irrevocable offer that shall remain in full force and effect until the proposals received by the Board are either accepted or rejected or modified pursuant to negotiation and mutual agreement. Proposals may be withdrawn at any time prior to the proposal opening.

4.10 Effective Term of Proposal

Unless a proposal is expressly rejected by the Procurement Office, all proposals will remain in effect for ninety (90) days subsequent to the proposal opening. The Board may request that Vendors extend the effective period of their proposals. Such requests shall be in writing, and will require the Vendor's written consent to the extension.

Vendor may not withdraw or cancel or modify its proposal for a period of ninety (90) calendar days after the advertised closing time for the receipt of proposals. The Board reserves the right to withhold and deposit, as liquidated damages, the proposal deposit of any vendor requesting withdrawal, cancellation or modification of its proposal prior to the ninety (90) day period.

4.11 Taxes

The Board is exempt from all state and local sales and use taxes. Therefore, Vendor should not include any of these taxes when submitting a proposal or invoicing.

Services or materials purchased by the Board are not subject to the Federal Excise Tax. The Board's Tax Exemption Certificate number is 36-6005820.

Materials purchased by the Board are not subject to the State of Illinois Sales Tax. The Board operates under the City of Chicago's Tax Exemption Certificate, No. E9998-1874-07.

The Illinois Retailers' Occupation Tax, Use Tax, and Municipal Retailers' Occupation Tax do not apply to materials or services purchased by the Board.

4.12 Protests

The Vendor(s) shall submit any protests or claims regarding this solicitation to the office of the Chicago Board of Election Commissioners, Purchasing Department, Attention: Procurement Office located at 69 West Washington Street, Room 800, and Chicago, Illinois 60602. A Protest must be filed no later than the five (5) calendar days before the due date, a pre-award protest must be filed no later than five (5) calendar days after the due date, and a post-award protest must be filed no later than five (5) calendar days after the award of the contract.

All protests or claims must set forth the name and address of the protester, the solicitation title on the grounds for the protest or claim, and the course of action that the protesting party desires that the Procurement Office undertake.

4.13 Award of Contract and Notice of Award

The contract consists of the proposal documents. Upon the award and execution of a contract pursuant to the proposal documents, the proposal documents become the contract documents, which collectively comprise the contract.

4.14 Non-Collusion

By submission of a proposal, Vendor and each person signing on behalf of Vendor certifies, under penalty of perjury, that to the best of his/her/its knowledge and belief:

- (a) The prices in the proposal had been arrived at independently without any collusion, consultation, communication or agreement, for the purpose of restricting competition as to any matter relating to such prices, with any other vendor or any competitor; and
- (b) Unless otherwise required by law, the prices which had been quoted in the proposal have not been knowingly disclosed by Vendor prior to the opening, directly or indirectly, to any other vendor, to any other competitor, or to any Commissioner, officer, employee or agent of the Board; and
- (c) No attempt has been made or will be made by Vendor to induce any other person, partnership or corporation to submit or not to submit a proposal for the purpose of restricting competition.
- (d) Vendor certifies that his/her/its proposal is made without any connection with any other person making a proposal for the same purpose, and is in all respects fair and without collusion or fraud, and that no elected official or other officer or employee or person whose salary is payable in whole or in part from the treasury of the City of Chicago or the County of Cook is directly or indirectly interested in therein, or in supplies, materials and equipment to which it relates, or in any portion of the profits thereof. Vendor must execute an "Affidavit of Proposal Submission," a copy of which is attached as Appendix 1 hereto.

4.15 Invoices

Upon proper performance by Contractor of its obligations under this contract, Contractor shall submit to the Board an invoice in the form prescribed by the Board certifying that the work performed was in accordance with the contract.

All invoices must be signed, dated and reference the Board's contract description, and must include the Vendor's or Contractor's mail and email addresses and telephone number. A signed work ticket, time sheets, if applicable, or any documentation requested by the Board must accompany each invoice. If a Contractor has more than one contract with the Board, separate invoices must be prepared for each contract in lieu of combining services and/or items from different contracts under the same invoice. Invoice quantities, description of work, services or goods, unit of measure and pricing must correspond to the services/items on the accepted price list or proposal pages or of the bid documents.

Invoices are to be directed to the Board's Finance Department at the following email address: finance@chicagoelections.gov

Freight, handling and shipping costs are not to be invoiced; deliveries are to be made F.O.B., Chicago Board of Election Commissioners (Board). The Board is exempt from paying State of Illinois sales tax and Federal excise taxes on purchases.

4.16 Payments

The Board shall approve Contractor's invoice or notify Contractor of its disapproval of Contractor's invoice within thirty (30) days of receipt. The Board will process payment within 30 calendar days after approval of Contractor's invoice and acceptance of the specified goods or services. Payments shall be based on unit prices of goods or services actually provided, except as otherwise agreed by the Board and Contractor. The Board will not be obligated to pay for any goods or services if Contractor is noncompliant with the terms and conditions of the agreement between the parties. Contractor shall have no claim against the Board for any expense not covered by the agreement between the parties.

4.17 Correction or Re-Performance of Services

If the Contractor has failed to properly perform the Services, upon direction in writing from the Board, Contractor will promptly re-perform or correct all work or Services identified to be defective or as failing to conform to the standards set forth in the Statement of Work, whether observed before or after completion of the Services. The Contractor is responsible for all costs of correcting such defective or nonconforming Services, including costs associated with fixing any damages, re-performing the Services, and any costs required due to Contractor's inadequate performance.

4.18 Timeliness

The Contractor must provide the Services in the time-frame required in the Statement of Work. If Contractor's response and/or completion time for performance of the Services fails to meet this standard, the Procurement Office may declare the Contractor in default.

4.19 Delay

It is otherwise understood that no extension of time will be granted to the Contractor unless Contractor, immediately upon knowledge of the causes of an unavoidable delay, first notifies the Board and Procurement Office in writing, stating the approximate expected duration of delay. Contractor shall not be entitled to an extension of time without such prior notification and request for extension.

The Procurement Office and the Board will determine the number of days, if any, that the Contractor has been delayed. Such determination, when approved and authorized in writing by the Board and Procurement Office, will be final and binding.

It is further expressly understood and agreed that the Contractor shall not be entitled to any damages or compensation from the Board, or be reimbursed for any loss or expense on account of any delay or delays resulting from any of the causes aforesaid.

4.20 No Liability for Costs

The Board is not responsible for costs or damages incurred by Contractors, subcontractors or other interested parties in connection with the proposal process, including but not limited to costs associated with preparing the proposal.

4.21 Quantities

Any quantities shown in this Request for Proposals are estimates only provided for bid solicitation purposes. Such estimated quantities are not to be construed as the quantities that may be ordered, but are stated for the purpose of providing a basis on which to compute proposals. The Board reserves the right to increase or decrease quantities ordered under this contract and the Board shall be obligated to pay for only such quantities as are ordered by the Board. Contractor must furnish the quantity that may be ordered, whether more or less than the amount stated in this proposal invitation.

4.22 Pricing

Vendor's proposal pricing must include any and all peripheral costs, including but not limited to the costs of transportation, fuel, fluids, overtime and maintenance or repair of vehicles or equipment. Pricing submissions must be itemized to show all cost related to the varies paper sizes specified in the Statement of Work Section 3.0 above.

4.23 Basis of Award

The Board will award a contract after a careful consideration of the following factors:

- Total proposal amount;
- Vendor's capabilities and delivery capacity;
- Vendor's business experience and reputation;
- Past performance of the Vendor under Board contracts, if any;
- Quality of product and service and strength of warranties offered to cure defects in design, materials or workmanship;
- Compliance with insurance requirements;
- Financial stability;
- Compliance with laws, ordinances and statutes;
- Vendor's commitment to abide by the spirit of the City of Chicago's Minority Business Enterprise and Women Business Enterprise procurement programs and ordinances;
- Conflict of interest.

The Board will consider any information regarding a Contractor, including information in a proposal, that may indicate any conflicts (or potential conflicts) of interest that might compromise the Contractor's ability to successfully perform the proposed services or undermine the integrity of the competitive procurement process. If any Contractor has provided any services for the Board in researching, consulting, advising, drafting or reviewing this Request for Proposal or any services

related to this Invitation, such Contractor may be disqualified from further consideration; and, from bidding on the contract.

4.24 Minimum Wage

- (a) Contractor shall pay its employees no less than what is required pursuant to the Chicago Minimum Wage Ordinance (which is currently \$15.80 per hour) for work performed under this Agreement and shall require any subcontractors performing work under this Agreement to pay their employees no less than \$15.80 per hour for work performed under this Agreement.
- (b) Every July 1 after the Effective Date of this Agreement, the hourly wage shall increase in proportion to the increase, if any, in the Consumer Price Index for All Urban Consumers most recently published by the Bureau of Labor Statistics of the United States Department of Labor and shall be rounded up to the nearest multiple of \$0.05. Such increase shall remain in effect until any subsequent adjustment is made or upon termination of this Agreement or any extensions thereof.
- (c) If the Board has reason to believe that any employee has been paid less than the wage required under this Agreement, or upon receipt of a written verified complaint from such employee, the Procurement Office is authorized to conduct an investigation on behalf of the Board to determine whether this Section has been violated.
- (d) In addition to any other penalty or remedy authorized by law or under this Agreement, any violation of this Section shall render the Agreement terminable by the Board.
- (e) For purposes of this Section, "employee" means a person performing work under this Agreement who fits one or more of the following descriptions: (i) he or she works at a location that is either on Board property or at a jobsite of a Board project; (ii) he or she is paid an hourly rate for his or her work under the Agreement; (iii) he or she is paid a per piece rate for his or her work under the Agreement; or (iv) his or her work is provided to comply with a specified worker type and/or quantity provided for in the Agreement.
- (f) Nothing in this Section shall be deemed to interfere with, impede, or in any way diminish the right of employees to bargain collectively with their employers through representatives of their own choosing in order to establish wages or other conditions of work in excess of the applicable minimum standards of this Section. If Contractor or any subcontractor is subject to a collective bargaining agreement on the effective date of this Agreement that includes salary or compensation requirements that are different from those required by this Section, the collective bargaining agreement shall control. The requirements of this Section may be waived in a bona fide collective bargaining agreement, but only if the waiver is set forth explicitly in such agreement in clear and unambiguous terms.

4.25 Contract Period

The Contract will begin on acceptance by the Board and award of the contract and continue for **twenty-four (24) months** thereafter, unless terminated prior to this date according to the terms of the Contract by the parties in writing.

4.26 Contract Renewal

The Board may extend this Contract following the expiration of the Contract term for up to two (2) times for twelve (12) months each time or until such time as a new contract has been awarded for the purpose of providing continuity of services and/or supply while procuring a replacement contract subject to acceptable performance by the Contractor and contingent upon the appropriation of sufficient funds. The Board will give the Contractor notice of the Board's intent to exercise its option to renew the Contract for the approaching option period. These renewals may be subject to fluctuations in the industry market price of paper supplies.

4.27 Work Product

Work product produced by Contractor, including but not limited to documents, reports, information, proofs, copy, artwork, negatives, duplicates, designs, documentation of any sort and ideas, whether preliminary or final, shall become and remain the property of the Board. With the exception of ideas, all such work products shall be considered works made for hire within the meaning of 17 U.S.C. §101. To the extent that any portion of such work products is not a work made for hire, the Contractor completely and without reservation assigns to the Board all rights, title, and interest in and to such portion of the work products, as well as all related copyright, patent, trade secret and other related proprietary rights therein. The Board may exercise all rights of ownership in all such work product without restriction or limitation and without further compensation to the Contractor. Ideas, concepts, methodologies, processes, inventions and tools that Contractor previously developed and brings to the Board in furtherance of the performance of the contract with the Board shall remain the property of the Contractor, provided, however, that the Contractor shall grant to the Board a nonexclusive license to use and employ such ideas, concepts, methodologies, processes, inventions and tools solely within its enterprise.

4.28 Required Forms and Documents

Forms required to be included with the Proposal (s) are:

- Affidavit of Proposal Submission
- Economic Disclosure Statement and Affidavit
- Information Security and Identity Protection Policy
- Itemized Pricing Sheet
- Insurance Certificate of Coverage
- Proof of Certification by Dominion
- Addendum Acknowledgement Statement (if applicable)
- Performance Bond (if applicable)
- Financial Stability (upon request)
- Minority and Women Business Enterprise Compliance Commitment

4.29 Early Termination

The Board may terminate this contract, in whole or in part, at any time by a notice in writing from the Board to the Contractor. The effective date of termination will be the date the notice is received by the Contractor or the date stated in the notice, whichever is later.

After the notice is received, the Contractor must restrict its activities, and those of its Subcontractors, to activities pursuant to direction from the Board. No costs incurred after the effective date of the termination are allowed unless the termination is partial.

Contractor is not entitled to any anticipated profits on services, work, or goods that have not been provided. The payment so made to the Contractor is in full settlement for all services, work or goods satisfactorily provided under this Contract. If the Contractor disputes the amount of compensation determined by the Board to be due Contractor, then the Contractor must initiate dispute settlement procedures in accordance with the Disputes provision.

If the Board's election to terminate this Contract for default pursuant to the default provisions of the Contract is determined in a court of competent jurisdiction to have been wrongful, then in that case the termination is to be deemed to be an early termination pursuant to this Early Termination provision.

4.30 **Printing Contracts**

The Board shall order and supervise all printing under this contract and shall prescribe the manner, form, style, size and arrangement of type, the spacing of lines, the width of borders and margins, and the method and material of printing.

Proofs: The Board must approve all "proofs" before the commencing of work. The Board will not pay for any unapproved printing. The Board will not pay for overruns. All paper stock must be approved by the Board.

Timeliness: Contractor shall execute, within such reasonable time as the Board may require and, in a manner, acceptable to the Board, all orders for printing issued to the Contractor. It shall be incumbent upon the Contractor to supply such material and appliances as are in the judgment of the Board reasonably necessary for the prompt and workmanlike execution of the work.

Delivery: All matter which may be ordered printed shall be delivered to the Contractor with as little delay as possible, and the Contractor who is bound by this contract to print the same shall not be held accountable for any delay occasioned by the want of copy. Any and all transportation charges for delivery of work and materials shall be borne by the Contractor.

Delivery Destinations: Contractor is to deliver to the specified destination as directed by the Procurement Office or representative. Often, deliveries are to be delivered to the Main Post Office Annex unless directly specified to deliver to the Board's Warehouse, Attention: Keith Carter, Warehouse Manager or other destination. Delivery must be made between 8:00 am through 3:30 pm, Monday through Friday, except during an Election cycle. During an Election cycle, Contractor may be required to deliver "rush order" on weekends, evenings or holidays. Contractor shall, at Contractor's own cost and expense, deliver all work required of Contractor to such points designated by the Board, and in such form as the Board may require.

Packaging: Contractor will be required to deliver work securely wrapped and protected against damage, in packages or containers of approximately uniform sizes convenient for handling; containing equal numbers of copies whenever practicable, and plainly marked with order number, quantity, identifying form number and description of contents.

Workmanship: All workmanship and printing shall be first-class quality. Poor quality or failure to follow the directions and specifications of the Board will constitute sufficient basis for the rejection of work. The decision of the Board is final.

Quality: In the event work is rejected due to Contractor error or poor quality, Contractor shall promptly reprint the job without additional charge, furnishing at its own cost, charge and expense all necessary printing paper or other material or work therefor.

Ink: The best quality of printing ink suitable for the character of work being executed shall be used in the presswork. The Board reserves the right to pass final judgment on the quality or grade of ink to be used on any work.

Printing Paper: Paper for the printing of materials covered by this contract will generally be furnished by the Contractor in standard sizes, except where noted in the detailed specifications of the order. The Board will, from time to time, provide such other types and sizes of paper as may be required for a specific order or group of orders.

Subcontracting/Assignments: This contract cannot be assigned in whole or in part without consent of the Board. All work under this contract shall be performed on the premises of the Contractor, located not more than 25 miles from the Chicago city limits, unless the Contractor seeks and obtains the written consent of the Board for subcontracting of specific work that must be performed by a subcontractor, but no additional charge can be made for such work. PRINT BROKERS ARE NOT ELIGIBLE TO BID ON THIS JOB.

4.31 Performance of the Services

Standard of Performance

Contractor shall perform the Services with that degree of skill and care required to satisfactorily meet the requirements as set forth in the Detailed Specifications and to the satisfaction of the Procurement Office. The Contractor will, at all times, act in the best interest of the Board.

4.32 Quality of Materials and Inspection

The Board will have a right to inspect any and all material and equipment to be used in performance of the Services for this Contract.

The Board is not responsible for the availability of any materials, unless aforementioned, or equipment required under this Contract.

The Contractor is responsible for meeting the contractual obligations and standards regarding the quality and availability of all materials, components, equipment or services performed under this Contract up to the time of final acceptance by the Board.

Non-compliant materials, components, equipment or Services may be rejected by the Procurement Office and must be replaced or re-performed by the Contractor at no cost to the Board.

The Board shall provide written notice to the Contractor indicating the time period in which Contractor must, at its sole expense, remove from the Board's premises any materials or components or equipment rejected by the Board.

Any and all labor and materials that may be required to correct or replace damaged, defective or non-conforming products or services must be provided by the Contractor at no cost to the Board. The Contractor must correct or replace the incorrect, damaged or defective or non-conforming goods or services within forty-eight (48) hours of the return unless otherwise provided in the Statement of Work. The Board will not be subject to restocking charges.

Failure to correct or replace unacceptable goods or services, or repeated delivery of unacceptable goods or services, may be an event of default under this Contract.

4.33 Delays & Remedies.

If in the opinion of the Board a Contractor has failed, refused or neglected to complete a particular order or orders within the specified time period, which shall be reasonable, the Contractor shall deliver the printer's copy of the order to the Board. The Board will make reasonable effort to place the work elsewhere at Contractor's cost. The Contractor's charge for that portion of the work satisfactorily completed by it will be approved by the Board. In the event the cost incurred by reassigning the work elsewhere is in excess of the cost of the entire order, over and above the cost under the Contract, then that excess amount shall be charged against the Contractor. The Board may offset such excess charges against any amounts due or to become due against the Contractor.

The Board reserves the right to direct work for a temporary period to a supplier other than the contract holder, with no penalty to the Contractor, when in the opinion of the Board, the temporary volume of work is in excess of the capabilities of the Contractor. It is the responsibility of the Contractor to promptly notify the Board within a reasonable time when the Contractor is unable to meet normal delivery requirements set by the Board. If Contractor is of the opinion that the scheduled workload of printing under this contract is temporarily excessive in relation to its ability to produce the work on schedule, it may apply to the Board, requesting that some of the work ordinarily under this contract be obtained by the Board elsewhere. If the Board agrees that such a temporary situation exists, it may separately obtain the agreed upon excess through other sources. The Board will contract for the excess work in conformance with its rules and regulations and the laws applicable to the purchase, including an emergency procurement if and when the circumstances so require. The Contractor shall have no say nor influence as to how or from whom the excess work is obtained. The Contractor shall receive no benefit from the purchases made at less-than contract prices. The Contractor shall be charged for and shall pay promptly the amount by which the total of any order placed elsewhere under these provisions exceeds the amount of the total order, had it been placed and performed under the contract. The Contractor shall specify the temporary period during which these provisions apply in its original application for relief and it must give ample notice when such a temporary period has elapsed.

4.34 Economic/Quantity Adjustment Clause

Prices quoted may not be changed during the life of the contract and any extensions thereof except as set forth in this section.

If a general increase or decrease occurs in the paper industry, the prices may be adjusted upon presentation of such change and acceptance of same. Request for such change shall be in writing and must be received not less than thirty (30) days prior to the effective date. No such change shall be accepted during the first 90 days of the contract. Increases shall only affect orders placed after the change was requested. Satisfactory proof of mill price shall be submitted by Contractor upon such request and shall be in the form of a letter from the supplier with price per case of 10 reams/carton prior to increase and adjusted price. A greater percent of Contractor markup over the original quote will not be allowed on any request for increase.

If the Board orders an item listed in Appendix Iin a quantity that is at least 20% greater than or 20% less than the quantity listed for that item in Appendix 5, the Contractor and the Board may adjust the price upon good-faith negotiations and allowances for film, plates and related set-up costs and/or transportation.

4.35 Work In Progress

Any Services in progress at the termination date of the Contract will be completed by the Contractor in the most expedient method available. In no event will the Contractor be relieved of its obligations

under this Contract until all Services requested prior to the expiration of the Contract have been completed and accepted by the Board under this Contract.

4.36 Compensation

The Services will be provided at the prices listed and accepted by the Board based upon the Contractor's Proposal. Adjustments to prices will be as stated in section 4.10 Economic/Quantity Adjustment Clause.

5. Minority and Women-Owned Business Enterprises

Contractor is encouraged to abide by the spirit of the City of Chicago's Minority Business Enterprise and Women Business Enterprise Procurement Program Ordinance, and attempts to fulfill the spirit of that ordinance should be identified in any bids or proposals submitted to the Board. Such efforts will be taken into account by the Board in awarding contracts pursuant to this Request for Proposal.

6. Confidential

Except as expressly and unambiguously permitted hereunder, Contractor and the Board shall hold in confidence and not use or disclose any materials or information disclosed by the other party that are confidential or proprietary, or which may be reasonably regarded as the confidential information of the other party ("Confidential Information"). Each party shall treat the other party's Confidential Information with at least the same degree of care it uses to prevent unauthorized disclosure or use of its own Confidential Information, but in no event less than reasonable care. Confidential Information will not include any materials or information that the recipient can prove (i) is now, or later becomes, through no act or failure to act on the part of the receiving party, generally known or available to the public; (ii) is known by the receiving party at the time of disclosure as evidenced by its records; (iii) is furnished to the receiving party by a third party, as a matter of right and without restriction on disclosure; (iv) is independently developed by the receiving party; (v) is the subject of a written permission to disclose provided by the disclosing party; or (vi) is disclosed in response to a valid order of a court or other governmental body.

To ensure that the Boards' Confidential Information, information assets and technology are secure from unauthorized access, misuse, disclosure, degradation or destruction, and to prevent unauthorized or unlawful disclosure of personal and private information, the Board has adopted an "Information Security and Identity Protection Policy", a copy of which is attached hereto as Appendix 3. Contractor and each of Contractor's employees, temporary workers, sub-contractors, or agents having access to the Board's information assets must sign a Confidentiality and Acceptable Use Agreement, which is included in Appendix 3, and must abide by the Board's Information Security and Identity Protection Policy.

7. Economic disclosures

Vendor or each joint venture partner, if applicable, must complete the appropriate sections of the "Economic Disclosure Statement and Affidavit," or "Affidavit," a copy of which is attached as Appendix 2 hereto, certifying that Contractor or each joint venture partner, its agents, employees, officers, or any subcontractors (i) have not been engaged in or been convicted of bribery or attempted bribe1y of a public officer or employee of the Board, the City of Chicago, the County of Cook, the State of Illinois, or any agency of the federal government or any State or local government in the United States or engaged in or been convicted of bid-rigging or bid-rotation activities; (ii) do not owe any debts to the Board, the City of Chicago, the County of Cook or to the State of Illinois, in

accordance with 65 ILCS 5/11-42.1-1 and (iii) are not presently debarred or suspended from submitting bids under any laws, ordinances or miles of any jurisdiction in the State Illinois. For purposes of this section, where an official, agent or employee of a business entity has committed any offense under this section on behalf of such an entity and pursuant to the direction or authorization of any responsible official thereof, the business entity shall be chargeable with the conduct.

8. Evaluation of proposals

8.1 **Proposal Review**

After the opening of proposals, an Evaluation Committee comprised of the Procurement Office, the Executive Director and/or representatives from other departments of the Board will review the information provided in each proposal received and evaluate each proposal in accordance with the evaluation criteria detailed below. As part of the evaluation process, the Evaluation Committee may also review any other information that is available to it, including but not limited to information gained by checking references and by investigating the vendor's financial condition and business history.

8.2 Discussions with vendors and revisions of proposals

The Procurement Office or any other authorized member of the Evaluation Committee may enter into discussions with the responsible vendors who submit proposals determined to be reasonably susceptible of being selected for award (a short list of proposals) for the purpose of clarifying and assuring full understanding of and responsiveness to the RFP. The Evaluation Committee may, at its option, request that all or a short list of vendors make a presentation, offer customer testimonials or additional references, submit clarifications, schedule a site visit of vendor's premises, submit a best and final offer or consider alternative approaches. The Evaluation Committee reserves the right to seek clarification of any information that is submitted by any vendor in any portion of its proposal or to request additional information during the evaluation process. Any material misrepresentation made by a vendor may void the proposal and eliminate vendor from further consideration.

Revisions may be permitted after submission and before award for the purpose of obtaining best and final offers. In conducting discussions there shall be no disclosure of any information derived from proposals submitted by competing vendors. If information is disclosed to any vendor, it shall be provided to all competing vendors.

8.3 Criteria

The Evaluation Committee will review the proposals received by the Board using the following criteria (not necessarily listed in order of importance):

- (a) Ability to meet the requirements of the RFP;
- (b) Technical competence as evidenced by:
 - (i) Vendor's professional reputation, qualifications and specialized experience, which is necessary for the delivery of quality products and satisfactory performance of services, including availability of adequate personnel and resources;
 - (ii) Vendor's past performance on similar type contracts in terms of quality of product and services and compliance with specifications. The

Board may solicit from previous clients and customers of vendor, or any available sources, relevant information concerning vendor's record of past performance.

- (c) Quality of product and service and strength of warranties offered to cure defects in design, materials or workmanship;
 - (d) Compliance with insurance requirements;
- (e) Cost, including unit pricing, transportation and delivery, and total costs of all kind. While cost is important, it may not be the primary factor in the selection process;
- (f) Responsiveness in terms of the completeness and accuracy of Vendor's proposal;
 - (g) Financial stability;
 - (h) Compliance with laws, ordinances and statutes;
- (i) Vendor's commitment to abide by the spirit of the City of Chicago's Minority Business Enterprise and Women Business Enterprise procurement programs and ordinances. Vendor is encouraged to abide by the spirit of the City of Chicago's Minority Business Enterprise and Women Business Enterprise Procurement Program Ordinance, and attempts to fulfill the spirit of that ordinance should be identified in any proposals or proposal submitted to the Board. Such efforts will be taken into account by the Board in awarding contracts pursuant to this RFP.
- (j) Conflict of interest. The Board will consider any information regarding a vendor, including information in a proposal, that may indicate any conflicts (or potential conflicts) of interest that might compromise the vendor's ability to successfully perform the proposed services or undermine the integrity of the competitive procurement process. If any vendor had provided any services for the Board in researching, consulting, advising, drafting or reviewing this RFP or any services related to this RFP, such vendor may be disqualified from further consideration.
- (k) Legal actions, if any, against vendor or any division, subsidiary or parent company of vendor.

8.4 Selection and negotiation

After the Evaluation Committee completes its review of the proposals, it may submit to the Procurement Office a recommendation of award to a vendor or a short list of recommended vendors. The Procurement Office, the Executive Director, or the General Counsel, or their designees or a combination of them, may enter into negotiations with the recommended vendor or vendors on terms and conditions for a contract, including price. The Board reserves the right to request a best and final offer from vendors if it deems such an approach necessary or helpful. If the Board requests best and final offers, proposals will be reevaluated by incorporating information provided in the best and final offer, including costs and answer to specific questions. If it is determined that the Board will be unable to reach an acceptable contract with the recommended vendor or vendors, negotiations with other qualified vendors may be commenced. Negotiations may continue until a contract meeting the needs of the Board is reached or until it is determined that further negotiations will not result in an acceptable contract.

8.5 Termination of RFP

The Board reserves the right to reject any and all proposals or portion or portions thereof or to terminate this RFP solicitation at any stage and without notice after receipt of proposals when, in the Board's opinion, the best interests of the Board will be served by such action, or when any proposal or proposals are, in the Board's sole discretion, vague, incomplete or indefinite. The Board reserves the right to refuse to award a contract to any person, firm or corporation that is in arrears or is in default to the Board, the City of Chicago, or the County of Cook upon any debt or contract, or that is a defaulter, as surety or othe1wise, upon any obligation to the Board, the City or the County, or has failed to perform any previous contract with the Board, the City of Chicago or the County of Cook.

9. Awards

Awards will be made, if at all, to the responsible vendor or vendors whose proposal or proposals are determined in writing to be the most advantageous to the Board, taking into consideration price and the evaluation criteria set forth in this RFP. The contract file shall contain the basis on which the award is made. Vendor, if requested, must present within a reasonable time, as determined by the Procurement Office or the Board, evidence satisfactory to the Procurement Office or the Board, as the case may be, of performance ability and possession of necessary facilities, pecuniary resources and adequate insurance to comply with the te1ms of these specifications and contract documents. Upon acceptance of a proposal and award of a contract, this RFP and the specifications, terms and conditions contained herein shall constitute contract documents that become part of a binding contract between Vendor/Contractor and the Board. A proposed contract is provided herewith as Appendix 5. If Vendor disagrees with any contract provision, Vendor shall submit in writing with its proposal any exceptions to the contract and include the reasons for such exceptions. Upon award of a contract, a contract will be presented for signature and execution by the parties.

10. Contractual requirements

10.1 Contract

Upon acceptance of a proposal and award of a contract, this RFP and the specifications, terms and conditions contained herein, including all exhibits and appendices thereto or referenced herein, along with the information, promises and covenants set forth in Vendor/Contractor's proposal, shall constitute the "Contract Documents" that become part of the binding contract between Vendor/Contractor and the Board. A proposed contract is provided herewith as Appendix E. If Vendor disagrees with any contract provision, Vendor shall submit in writing along with its proposal any exceptions to the contract and include the reasons for such exceptions. Upon award of a contract to the successful proposal, a proposal award and contract acknowledgement form, or a contract, will be presented for signature and execution by the parties.

10.2 Performance Bond

A performance bond naming the Board as the beneficiary shall be required for 10% of the contract value.

10.3 Insurance

The selected Vendor must agree to procure and maintain at its own expense and in effect

at all time during the term of any contract sufficient insurance satisfactory to the Board against all losses and damages arising out of the fault or negligence of Contractor, its agents and subcontractors. Such insurance shall include, at a minimum:

Insurance Type	<u>Limit</u>
Commercial General Liability General Aggregate Each Occurrence	\$2,000,000.00 \$1,000,000.00
Workers' Compensation and Employer's Liability*	
Worker's Compensation Employer's Liability	Statutory
Each accident	\$500,000.00
Disease per	\$500,000.00
employee	\$500,000.00
Disease annual aggregate *Workers' Compensation/ Employer's Liability policies shall be endorsed to waive the insurer's right of subrogation against the Board	
Automobile Liability** (Per Occurrence)	\$1,000,000.00
Bodily Injury and Property Damage Combined Uninsured Motorist	\$1,000,000.00
** Policy must provide coverage for all owned, non-owned and hired autos used in performing the services	
and filled autos used in performing the services	\$1,000,000.00
Umbrella Coverage***	71,000,000.00
*** Must be in excess of Commercial General Liability,	
Auto Liability and Employer's Liability and no more	
Restrictive that the primary coverage listed	
Professional Liability (Errors and Omissions)	\$1,000,000.00

All insurance companies must be rated A-X or better by the A.M. Best Company.

-- End of document --

APPENDIX 1 - 5

APPENDIX 1

Affidavit of Proposal Submission

The undersigned hereby acknowledges having received and reviewed the RFP and the general conditions, special conditions and specifications herein, and affirms that Proposer shall be bound by all of the terms and conditions contained in said documents, regardless of whether a complete set thereof is attached with this proposal, except only to the extent that Proposer has taken express written exception thereto in the sections of this specification designated for that purpose.

Further, the undersigned, being duly sworn, deposes and says on oath that no disclosures of ownership interest have been withheld and that the information provided herein to the best of its knowledge is current, the prices in the proposal have been arrived at independently without any collusion, consultation, communication or agreement, for the purpose of restricting competition as to any matter relating to such prices, with any other proposer or any competitor; and unless otherwise required by law, the prices which had been quoted in the proposal have not been knowingly disclosed by the Proposer prior to the opening, directly or indirectly, to any other proposer, to any other competitor, or to any Commissioner, officer, employee or agent of the Board.

Further, the undersigned states on oath that no attempt has been made or will be made by Proposer to induce any other person, partnership or corporation to submit or not to submit a proposal. This proposal, together with all certifications and disclosures, is submitted this day of ______, 20_ FULL BUSINESS NAME OF PROPOSER: _____ BUSINESS ADDRESS: ___ SIGNATURE OF PROPOSER OR AUTHORIZED PERSON(S)* TITLE Note: If this proposal is submitted on behalf of a corporation, then this instrument must be signed by the President of the corporation or such other person authorized by the corporate by-laws or resolutions of the board of directors to bind the corporation (attach a certified copy of appropriate section of by-laws or resolution). This signed instrument must be attested to by the corporation's secretary. If this proposal is submitted on behalf of a partnership, all partners must sign this instrument, unless one partner has been authorized to sign for the partnership, in which case, evidence of such authority must be submitted. Subscribed and sworn to before me by each of the foregoing individuals this ______ day of ______, 20____. {Seal} Notary Public Signature COMPLETE IF SUBMITTED AND SIGNED BY CORPORATION: **ATTEST: __ Corporate Secretary Signature {Affix Corporate Seal} The attached instrument was acknowledged before me on this _____ day of _____ as President (or other authorized officer) and by _____ as Secretary of ______ (Corporation Name) {Seal}

Notary Public Signature

APPENDIX 2

ECONOMIC DISCLOSURE STATEMENT AND AFFIDAVIT CHICAGO BOARD OF **ELECTION COMMISSIONERS**

SECTION I -- GENERAL INFORMATION

	A.	Legal name of Disclosing Party submitting this Statement. Include d/b/a/ if applicable:					
	Checl	k ONE of the following three boxes:					
		Indicate whether Disclosing Party submitting this Statement i	s:				
		1. [] the Applicant OR					
		2. [] a legal entity holding a direct or indirect in name of the Applicant in which Disclosing Party holding a direct or indirect in the property of the prope	11				
		3. [] a specified legal entity with a right of conname of the entity in which Disclosing Party holds a					
	В.	Business address of Disclosing Party:					
_							
	C.	Telephone: Fax: Email:					
	D.	Name of contact person:					
	E.	Federal Employer Identification No. (if you have one):					
	F. which	Brief description of contract, transaction or other undertaking this Statement pertains:	(referred to below as the "Matter") to				
SECT	ION II ·	DISCLOSURE OF OWNERSHIP INTERESTS					
A.	NATU	URE OF DISCLOSING PARTY					
		 Indicate the nature of the Disclosing Party: Person Publicly registered business corporation Privately held business corporation Sole proprietorship General partnership* 	[] Limited liability company* [] Limited liability partnership* [] Joint venture* [] Not-for-profit corporation (Is the not-for-profit corporation also a 501(c) (3))?				

	[] Limited partr	iership*	[] Yes [] No [] Other (please specify)
	* Note B.2. belo)W	
		gal entities, the state (or fore	ign country) of incorporation or organization, if
		gal entities not organized business in the State of Illir	in the State of Illinois: Has the organization nois as a foreign entity?
	[] Yes	[] No	[] N/A
IF TH	E DISCLOSING I	PARTY IS A LEGAL ENT	TTY:
are no	t-for-profit corpor	ations, also list below all m	executive officers and all directors of the entity. embers, if any, which are legal entities. If there is, estates or other similar entities, list below the
Name			Title
Disclo or any	ed liability partnersing Party), list be other person or ent	ership" or "Joint venture" low the name and title of ea	nited partnership," "Limited liability company," in response to Item A.1. above (Nature of ch general partner, managing member, manager lay management of the Disclosing Party. NOTE: ent on its own behalf.

	indirect beneficial interest (including ownership) in excess of 7.5% of the Disclosing Party. Examples of such an interest include shares in a corporation, partnership interest in a partnership or joint venture, interest of a member or manager in a limited liability company, or interest of a beneficiary of a trust, estate or other similar entity. If none, state "None."					
	Name		Business Addre	SS	Percentage Int the Disclosing	
-						
SECTION III -	- BUSINESS RE	ELATIONSHIPS	WITH BOARD O	FFICIALS AND	EMPLOYEES	
date this Stateme between the Disc in which a Board the Board official official" means a	nt was signed? "I losing Party and a official or emplo or employee to c any Commission or or the Board's	usiness relationship Business relationsh a Board official or of byee, or his or her s compensation or pa er of the Board of Procurement Officials	nip" shall refer to an employee, or his or spouse or domestic yment in the amount f Election Commis	ny contractual or of her spouse or don partner, has a fin nt of \$250.00 or m ssioners for the C	other private businestic partner, or ancial interest, wore in a calendar of the control of the c	iness dealing of any entity which entitles year. "Board the Board's
	[] Yes	[] No				
If yes, please ide	ntify below the n	ame(s) of such offi	icial(s) and/or emp	loyee(s) and descr	ibe such relations	ship(s):
SECTION IV	DISCLOSURE	OF SUBCONTR	ACTORS AND O	THER RETAIN	ED PARTIES	

3. Please provide the following information concerning each person or entity having a direct or

SECTION

The Disclosing Party must disclose the name and business address of each subcontractor, attorney, lobbyist, accountant, consultant and any other person or entity whom the Disclosing Party has retained or expects to retain in connection with the Matter, as well as the nature of the relationship, and the total amount of the fees paid or estimated to be paid. The Disclosing Party is not required to disclose employees who are paid solely through the Disclosing Party's regular payroll.

"Lobbyist" means any person or entity who undertakes to influence any legislative or administrative action on behalf of any person or entity other than: (1) a not-for-profit entity, on an unpaid basis, or (2) himself. "Lobbyist" also means any person or entity any part of whose duties as an employee of another includes undertaking to influence any legislative or administrative action.

Name Business Address Relationship to Disclosing Party Fees (indicate whether (subcontractor, attorney retained or anticipated lobbyist, etc.) estimated, whether paid or to be retained)	(indicate
(Add sheets if necessary)	
[] Check here if the Disclosing party has not retained, nor expects to retain, any such persons or entities.	

must either ask the Board of Election Commissioners whether disclosure is required or make the disclosure.

If the Disclosing Party is uncertain whether a disclosure is required under this Section, the Disclosing Party

SECTION V - CERTIFICATIONS

A. CERTIFICATIONS

The Disclosing Party certifies that:

- 1. The Disclosing Party and, if the Disclosing Party is a legal entity, all of those persons or entities identified in Section II.B. of this Statement:
- (a) are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from any transactions by any federal, state or local unit of government;
- (b) have not, within a five-year period preceding the date of this Statement, been convicted of a criminal offense, adjudged guilty, or had a civil judgment rendered against them in connection with: obtaining, attempting to obtain, or performing a public (federal, state or local) transaction or contract under a public transaction; a violation of federal or state antitrust statutes; fraud; embezzlement; theft; forgery; bribery; falsification or destruction of records; making false statements; or receiving stolen property;
- (c) are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state or local) with commission of any of the offenses enumerated in clause A.1.(b) of this Section V;
- (d) have not, within a five-year period preceding the date of this Statement, had one or more public transactions (federal, state or local) terminated for cause or default; and
- (e) have not, within a five-year period preceding the date of this Statement, been convicted, adjudged guilty, or found liable in a civil proceeding, or in any criminal or civil action, including actions concerning environmental violations, instituted by the State of Illinois or by the federal government, any state, or any other unit of local government.
- 2. The certifications in subparts 2, 3 and 4 concern:

- the Disclosing Party;
- any "Applicable Party" (meaning any party participating in the performance of the Matter, including but not limited to any persons or legal entities disclosed under Section IV, "Disclosure of Subcontractors and Other Retained Parties");
- any "Affiliated Entity" or "Affiliate" (meaning a person or entity that, directly or indirectly: controls the Disclosing Party, is controlled by the Disclosing Party, or is, with the Disclosing Party, under common control of another person or entity. Indicia of control include, without limitation: interlocking management or ownership; identity of interests among family members, shared facilities and equipment; common use of employees; or organization of a business entity following the ineligibility of a business entity to do business with federal or state or local government, including the Board, using substantially the same management, ownership, or principals as the ineligible entity); with respect to Applicable Parties, the term Affiliated Entity or Affiliate means a person or entity that directly or indirectly controls the Applicable Party, is controlled by it, or, with the Applicable Party, is under common control of another person or entity;
- any responsible official of the Disclosing Party, any Applicable Party or any Affiliated Entity, Affiliate or any other official, agent or employee of the Disclosing Party, any Applicable Party or any Affiliated Entity or Affiliate, acting pursuant to the direction or authorization of a responsible official of the Disclosing Party, any Applicable Party or any Affiliated Entity or Affiliate (collectively "Agents").

Neither the Disclosing Party, nor any Applicable Party, nor any Affiliated Entity or Affiliate of either the Disclosing Party or any Applicable Party nor any Agents have, during the five years before the date this Statement is signed, or, with respect to an Applicable Party, an Affiliated Entity, or an Affiliated Entity of an Applicable Party during the five years before the date of such Applicable Party's or Affiliated Entity's contract or engagement in connection with the Matter:

- (a) bribed or attempted to bribe, or been convicted or adjudged guilty of bribery or attempting to bribe, a public officer or employee of the Board, the City of Chicago, the County of Cook, the State of Illinois, or any agency of the federal government or of any state or local government in the United States of America, in that officer's or employee's official capacity;
- (b) agreed or colluded with other bidders or prospective bidders, or been a party to any such agreement, or been convicted or adjudged guilty of agreement or collusion among bidders or prospective bidders, in restraint of freedom of competition by agreement to bid a fixed price or otherwise; or
- (c) made an admission of such conduct described in (a) or (b) above that is a matter of record, but have not been prosecuted for such conduct.
- 3. Neither the Disclosing Party, Affiliated Entity or Applicable Party, or any of their employees, officials, agents or partners, is barred from contracting with any unit of state or local government as a result of engaging in or being convicted of (1) bid-rigging in violation of 720 ILCS 5/33E-3; (2) bid-rotating in violation of 720 ILCS 5/33E-4; or (3) any similar offense of any state or of the United States of America that contains the same elements as the offense of bid-rigging or bid-rotating.
- 4. Neither the Disclosing Party nor any Affiliated Entity is listed on any of the following lists maintained by the Office of Foreign Assets Control of the U.S. Department of the Treasury or the Bureau of Industry and Security of the U.S. Department of Commerce

5. If the Disclosing Party is unable to certify to any of the above statements in this Section, the Disclosing Party must explain below:

or their successors: the Specially Designated Nationals List, the Denied Persons List, the

If the letters "NA," the word "None," or no response appears on the lines above, it will be conclusively presumed that the Disclosing Party certified to the above statements.

SECTION VII -- ACKNOWLEDGMENTS, CONTRACT INCORPORATION, COMPLIANCE, PENALTIES, DISCLOSURE

Unverified List, the Entity List and the Debarred List.

The Disclosing Party understands and agrees that:

- A. By completing and filing this Statement, the Disclosing Party acknowledges and agrees, on behalf of itself and the persons or entities named in this Statement that the Board may investigate the creditworthiness of some or all of the persons or entities named in this Statement.
- B. The certifications, disclosures, and acknowledgments contained in this Statement will become part of any contract or other agreement between the Applicant and the Board in connection with the Matter, whether procurement, Board assistance, or other Board action, and are material inducements to the Board's execution of any contract or taking other action with respect to the Matter. The Disclosing Party understands that it must comply with all statutes, ordinances, and regulations on which this Statement is based.
- C. If the Board determines that any information provided in this Statement is false, incomplete or inaccurate, any contract or other agreement in connection with which it is submitted may be rescinded or be void or voidable, and the Board may pursue any remedies under the contract or agreement (if not rescinded, void or voidable), at law, or in equity, including terminating the Disclosing Party's participation in the Matter and/or declining to allow the Disclosing Party to participate in other transactions with the Board.
- D. It is the Board's policy to make this document available to the public upon request. Some or all of the information provided on this Statement and any attachments to this Statement may be made available to the public in response to a Freedom of Information Act request, or otherwise. By completing and signing this Statement, the Disclosing Party waives and releases any possible rights or claims which it may have against the Board in connection with the public release of information contained in this Statement and also authorizes the Board to verify the accuracy of any information submitted in this Statement.
- E. The information provided in this Statement must be kept current. In the event of changes, the Disclosing Party must supplement this Statement up to the time the Board takes action on the Matter. If the Matter is a contract, the Disclosing Party must update this Statement as the contract requires.

The Disclosing Party represents and warrants that:

- F. The Disclosing Party has not withheld or reserved any disclosures as to economic interests in the Disclosing Party.
- G. The Disclosing Party is not delinquent in the payment of any tax administered by the Illinois Department of Revenue, nor are the Disclosing Party or its affiliates delinquent in paying any fine, fee, tax or other charge owed to the State of Illinois, the County of Cook of the City of Chicago. This includes, but is not limited to, all water charges, sewer charges, license fees, parking tickets, property taxes or sales taxes.

SECTION VIII -- CERTIFICATION

Under penalty of perjury, the person signing below: (1) warrants that he/she is authorized to execute this Statement on behalf of the Disclosing Party, and (2) warrants that all certifications and statements contained in this Statement are true, accurate and complete as of the date furnished to the Board.

Date:			
(Print or type name of Disclosing Party)			
By:	_		
By:(Sign here)			
(Print or type name of person signing)			
(Print or type title of person signing)			
Signed and sworn to before me on (date)	, City, County and State	by	, at
Notary Public Signature			
Seal			
Commission expires:			

APPENDIX 3

BOARD OF ELECTION COMMISSIONERS CITY OF CHICAGO

Information Security and Identity Protection Policy

I. Introduction

- A. The Board of Election Commissioners (Board) intends to manage its information technology and information assets to maximize their efficient, effective, and secure use in support of the Board's business and its constituents and to prevent unauthorized or unlawful disclosure of social security numbers or other personal information.
- B. This document, the Information Security and Identity Protection Policy (Policy), defines the governing principles for the secure operation and management of the information technology used, administered, and/or maintained by the Board and for the protection of the Board's information assets and individual identity.
- C. Violations of the Board's Information Security and Identity Protection Policy must be reported to the Board's Executive Director.

II. Purpose

- A. To define the responsibilities of the Board's officers, employees, vendors, consultant's agents and others with respect to appropriate use and protection of the Board's information assets and technology.
- B. To ensure that the Board's information assets and technology are secure from unauthorized access, misuse, disclosure, degradation, or destruction.

III. Scope

- A. This Information Security and Identity Protection Policy applies to the Board of Election Commissioners and its officers, employees, temporary employees, interns, vendors, consultants, contractors and agents thereof--collectively referred to as "User(s)". The principles set forth in this Policy are applicable to all information technology and assets, in all formats, used by the Board.
- B. This Policy does not create any rights, constitute a contract, or contain the terms of any employment contract or other contract between the Board of Election Commissioners, any employee or applicant for employment, or any other person. Rather, this Policy details certain purposes, procedures, guidelines, responsibilities, and other matters the Board of Election Commissioners deems relevant to its management of information assets. The Board reserves the right to amend this Policy or any part or provision of it.

IV. Definitions

Please familiarize yourself with the definitions in Common Terms and Definitions as part of your understanding of this Policy.

V. Organizing Information Security

A. Information Security. The Board's IT Division is responsible for designing, implementing and maintaining a Board-wide information security program -- in conjunction with other Divisions -- and for assisting all Board departments in implementing and maintaining information management practices at their respective locations.

- B. Confidentiality Agreements. Employees, consultants, contractors or other persons who use the Board's information technology are required to read, understand, and agree to the Board's Confidentiality and Acceptable Use Agreement regarding their responsibilities and conduct related to the protection of the Board's information assets and technology.
- C. Third Parties. The Board often utilizes third parties in support of delivering business services. When, as a result, these arrangements extend the Board's information technology enterprise or business processes into the third parties' computing environments -- for example, in cases of Application Service Providers (ASPs) -- the third parties must abide by this Policy, as applicable, unless specific additional provisions have been established through contractual agreements.

VI. Asset Management

- A. Information Classification. The Board's information, whether in electronic or physical form, can be categorized into three classifications. Due care must be taken to protect the Board's information assets in accordance with the three classifications, as described within this Policy.
 - 1. Confidential. Sensitive personally identifiable information (PII) used for business purposes within the Board which, if disclosed through unauthorized means, could adversely affect registered voters and the Board's personnel, including employees and constituents, and could have legal, statutory, or regulatory repercussions. Examples include: information exempt from disclosure under the Illinois Freedom of Information Act ("FOIA"), information protected from disclosure under the federal Health Insurance Portability and Accountability Act ("HIPAA"), other personnel information including Social Security numbers, driver's license numbers, State identification card numbers, telephone numbers and personal financial information protected by the Illinois Personal Information Protection Act ("PIPA").
 - 2. Internal. Information related to the Board's business that if disclosed, accessed, modified or destroyed by unauthorized means, could have limited or significant financial or operational impact on the Board. Examples include: strategic plans, vendors' proprietary information, and proprietary information provided in responses to Requests for Proposals (RFPs), information protected by intergovernmental non-disclosure agreements or other non-disclosure agreements, and design documents. Other information related to the Board's information technology that is considered Internal includes dial-up modem phone numbers and access point Internet Protocol (IP) addresses.
 - 3. Public. Information intended for unrestricted public disclosure in the course of the Board's business. Examples include: certain voter registration information data, certain election information and records, forms, press releases, public information materials, and competitive bid and employment advertisements.

B. Responsibility for Assets

- 1. Ownership of Assets. All information stored and processed over the Board's technology systems is the property of the Board. Users of the system have no expectation of privacy associated with the information they store in or send through these systems, within the limits of the federal, state and local laws and, where applicable, foreign laws.
- 2. Acceptable and Unacceptable Use of Assets
 - a. To effectively conduct the Board's business and operations, the Board makes available to authorized employees and third parties' various information technology resources, including e-mail, the Board's Intranet, the Internet, and other communication and productivity tools. Use of these resources is intended for business purposes in accordance with Users' job functions and responsibilities, with limited personal use permitted only in

accordance with the Board's personnel rules, this policy, and other applicable Board policies. The limited personal use of information technology resources is not permissible if it creates a non-negligible expense to the Board, consumes excessive time, or violates departmental policy. The privilege of limited personal use may be revoked or limited at any time by the Board or department officials.

- b. Users must not allow any consultant, visitor, friend, family member, customer, vendor or other unauthorized person to use their network account, e-mail address or other Board-provided computer facilities. Users are responsible for the activities performed by and associated with the accounts assigned to them by the Board.
- c. No User may use Board-provided Internet or Intranet access or the Board's Confidential, Internal or Public information to solicit or conduct any personal commercial activity or for personal gain or profit or non-Board approved solicitation.
- d. Users must not make statements on behalf of the Board or disclose Confidential or Internal Board information unless expressly authorized in writing by their Department Management. This includes Internet postings, or bulletin boards, news groups, chat rooms, or instant messaging.
- e. Users must protect Confidential or Internal information being transmitted across the Internet or public networks in a manner that ensures its confidentiality and integrity between a sender and a recipient. Confidential information such as Social Security numbers and electronic Protected Health Information (ePHI) must be transmitted using encryption software.
- f. Internal information such as email lists must not be posted to any external information source, listed in telephone directories, placed on business cards, or otherwise made available to third parties without the prior express written permission of the User's Department Management.
- g. Users must not install software on the Board's network and computer resources without prior express written permission from the Department of Electronic Voting Systems. Person-to-person (P2P) applications, Voice over IP (VOIP), instant messenger (IM) applications, and remote access applications pose an especially high risk to the Board and their unauthorized use is strictly prohibited. Board business must not be conducted on any device that allows P2P communication (such as file sharing music applications) without explicit approval from the Department of Electronic Voting Systems.
- h. Users must not copy, alter, modify, disassemble, or reverse engineer the Board's authorized software or other intellectual property in violation of licenses provided to or by the Board. Additionally, Users must not download, upload, or share files in violation of U.S. patent, trademark, or copyright laws. Intellectual property that is created for the Board by its employees, vendors, consultants and others is property of the Board unless otherwise agreed upon by means of third-party agreements or contracts.
- i. Users must not access the Internet, the Intranet or e-mail to use, upload, post, mail, display, or otherwise transmit in any manner any content, communication, or information that, among other inappropriate uses:
 - i. interferes with official Board business;

- ii. is hateful, harassing, threatening, libelous or defamatory, pornographic, profane, or sexually explicit;
- iii. is deemed by the Board to offend persons based on race, ethnic heritage, national origin, sex, sexual orientation, age, physical or mental illness or disability, marital status, employment status, housing status, religion, or other characteristics that may be protected by applicable civil rights laws;
- iv. impersonates a person (living or dead), organization, business, or other entity;
- v. enables or constitutes gaming, wagering or gambling of any kind;
- vi. promotes or participates in unauthorized fundraisers;
- vii. promotes or participates in partisan political activities;
- Viii. promotes or participates in unauthorized advertising of Board projects and any advertising of private projects;
- iX. compromises or degrades the performance, security, or integrity of the Board's technology resources and information assets;
- X. contains a virus, logic bomb, or malicious code;
- Xi. Constitutes participation in chain letters, unauthorized chat rooms, unauthorized instant messaging, spamming, or any unauthorized autoresponse program or service.

C. Identity Protection.

- 1. Neither the Board nor any User may publicly post, publicly display or publicly disclose in any manner an individual's telephone number or an individual's social security number, driver's license number, or State identification card number, except for the last four digits of such numbers.
- 2. Social security numbers, driver's license numbers, State identification card numbers or telephone numbers, when requested from individuals registering to vote or applying to register to vote, shall be placed in a discrete location on a standardized form and such numbers shall redacted from such form if the form is required to be released as part of a public records request.
- 3. Neither the Board nor any User may print an individual's social security number, driver's license number, or State identification card number, except for the last four digits of such numbers, on any voter registration card or application form, or on any application for ballot.
- 4. Neither the Board nor any User may print an individual's social security number, driver's license number, State identification card number or telephone number, in whole or in part, on any materials that are mailed to the individual through the U.S. Postal Service, any private mail service, electronic mail, or any similar method of delivery, unless State or federal law requires it and unless enclosed in an envelope so that such numbers are not visible without the envelope having been opened.

- 5. Neither the Board nor any User may collect a social security number, except for the last four digits of such number, from any individual seeking to register to vote.
- 6. Neither the Board nor any User shall use a social security number, driver's license number, State identification number or telephone number for any purpose other than for the purpose for which it was collected.
- 7. The Board shall identify all Users who may have access to social security numbers, driver's license numbers, State identification card numbers or telephone numbers in the course of performing their duties.
- 8. The number of Users who have access to information or documents that contain social security numbers, driver's license numbers, State identification card numbers or telephone numbers shall be limited to those who actually need such access as part of their duties.
- 9. All Users having access to social security numbers, driver's license numbers, State identification card numbers or telephone numbers in the course of performing their duties shall be trained to protect the confidentiality of information and to understand the requirements of the law.
- 10. Social security numbers, driver's license numbers, State identification card numbers or telephone numbers of individuals shall not be disclosed or made accessible to the general public or to anyone other than to the Board's officers, employees, temporary employees, interns, vendors, consultants, or contractors having been given authorized access to such data or information unless required pursuant to court order, warrant or subpoena.
- 11. Notwithstanding the prohibitions set forth above, social security numbers, driver's license numbers, State identification card numbers and telephone numbers may be disclosed to another governmental entity or its agents, employees, or contractors if disclosure is necessary in order for the entity to perform its duties and responsibilities and if the governmental entity and its agents, employees, and contractors maintain the confidential and exempt status of such data.
- 12. Documents or data containing social security numbers, driver's license numbers, State identification card numbers or telephone numbers shall be disposed of only in accordance with procedures approved by the Local Records Commission.

VII. Human Resources Security

A. Prior to Employment. All employees, consultants, and contractors and other persons designated by the Board who use the Board's information technology as part of their job function are required to sign the Board's Confidentiality and Acceptable Use Agreement.

B. During Employment

- 1. Information Security Awareness, Education, and Training. Security awareness begins during the hiring process and it is the responsibility of the User to remain aware of current security policies. Users should read the security reminders that are periodically distributed.
- 2. Disciplinary Process. Any violation of this Policy, or any part or provision hereof, may result in disciplinary action, including termination and/or civil action and/or criminal prosecution.
- **C.** Termination or Change of Employment

- 1. Return of Assets. When a User leaves the Board, all Information Assets remain the property of the Board. A User must not take away such information or take away a copy of such information when he or she leaves the Board without the prior express written permission of the Board.
- 2. Removal of Access Rights. Upon termination of an employee or vendor, the person who requested access to technology resources must request the termination of that access using the Board's access request procedure. In the event that the requestor is not available, the responsibility is placed upon the manager of the employee or vendor. The Board may automatically disable or delete accounts where termination is suspected even if formal notification was bypassed.

VIII. Communications and Operations Management

A. Protection Against Malicious Code

- 1. It is the Board's policy to conduct virus scanning of its technology resources to protect them from the threat of malicious code. The Board will intercept and/or quarantine any networking and computer resource that poses a virus threat to its information assets.
- 2. All servers and workstations (networked and standalone) must have the Board's approved antivirus protection software installed, properly configured, and functioning at all times. Additionally, systems that have not been issued by the Board but that use the Board's network must also be protected by antivirus software.
- 3. All incoming and outgoing a-mails must be scanned for viruses.
- 4. Users are responsible for ensuring that software, files, and data downloaded onto the Board's workstations are properly scanned for viruses.
- 5. Users must conduct virus scans on all external media received or used by the Board.
- 6. Users must ensure that all workstations (networked and standalone) have the most current antivirus signature files loaded.

B. Back-Up

- 1. The Board will perform regular backups of User files stored on the Board's file servers and storage media that are centrally managed by the Department of Electronic Voting Systems. This process will be coordinated in conjunction with the Board's User departments based on their individual business needs.
- 2. The Board will not back up multimedia files in formats including, but not limited to, .mp3, .m4a, .m4p, .avi and .mov, except as needed for Communications Department monitoring of news-media reports, web sites, television or radio interviews and for preparation of commercials, and except as needed by the Community Services Department for preparation and editing of videos for training programs.

C. Media Handling

1. Disposal of Media. Except as otherwise provided by law or court order, electronic information maintained in a department's office may be destroyed by department staff or the Department of Electronic Voting Systems when the retention period expires, in compliance with the Board's implementation of the State of Illinois Local Records Act.

D. Monitoring

- 1. Monitoring System Use
- a. Users should have no expectation of privacy in their use of Internet services provided by the Board. The Board reserves the right to monitor for unauthorized activity the information sent, received, processed or stored on Board-provided network and computer

resources, without the consent of the creator(s) or recipient(s). This includes use of the Internet as well as the Board's e-mail and instant messaging systems.

- b. All information technology administrators, technicians and any other employees who by the nature of their assignments have privileged access to networks or computer systems must obtain written approval from the Department of Electronic Voting Systems to monitor User activity.
- 2. Clock Synchronization. All server clocks must be synchronized in a manner approved by the Department of Electronic Voting Systems in order to provide for timely administration and accurate auditing of systems.

IX. Access Control

A. User Access Management

1. User Account Management

- a. Access to Confidential and Internal data must be made using a formal Access Request Form.
- b. User accounts that have not been used for 90 days may be disabled without warning. After 180 days of inactivity, these accounts may be deleted without warning.
- c. Departments must use the access request process to notify the Department of Electronic Voting Systems of a change in employment status (such as when a User takes a leave of absence, transfers departments, or is terminated). The account of a User on a leave of absence can be retained, suspended, or deleted at the discretion of the User's department.

B. User Responsibilities

1. Password Use

- **a.** All e-mail, network, and domain accounts must be password protected. All new accounts will be created with a temporary password. The temporary password must be changed upon first use.
- b. Mobile devices must be password protected; this includes but is not limited to personal digital assistants (PDA), smart phones, laptops, handhelds (e.g. Blackberries) and off-site desktops.
- **C.** Passwords used on the Board's systems and on non-Board systems that are authorized for use must have the following characteristics unless otherwise approved by the Department of Electronic Voting Systems:
 - i. Passwords must be a minimum of 8 characters in length;
 - ii. Passwords must contain both alphabetic and numeric characters;
 - iii. Passwords must not be the same as the username;
 - iV. Passwords must not contain proper names or words taken from a dictionary;

- V. Passwords must be changed at minimum every 90 days; and,
- Vi. Passwords used for production systems must not be the same as those used for corresponding nonproduction system such as the password used during training.
- **d.** Passwords must not be disclosed to anyone. All passwords are to be treated as Confidential Information.
- 2. Screen Savers. Use of password-protected screen savers is recommended to prohibit unauthorized system access. Screen savers should initiate after 10 minutes of inactivity. Password-protected screen savers are required on workstations that access Confidential Information such as electronic Protected Health Information. Password-protected screen savers are also required on workstations that access internal information if the workstation is not in an area that has restricted access.

C. Mobile Computing and Remote Access

- 1. Laptops, off-site computers, and mobile media that contain Confidential Information must be encrypted using an encryption technique approved by the Department of Electronic Voting Systems. Mobile media that contain Internal information must be protected using an encryption technique approved by the Department of Electronic Voting Systems, a strong logon password, or restricted physical access in order to protect the data. Examples of mobile media include flash drives, DVDs, CDs, and external hard drives.
- 2. Personal media devices (for example, MP3 players such as iPods) must not be used as peripheral devices on Board-issued workstations.
- 3. Remote access is provided by the Board as an information conduit to assist in the accomplishment of municipal duties and goals. Any other use is strictly prohibited. Requests for remote access must have a valid business reason and be approved by the Department of Electronic Voting Systems.
- 4. All remote access connections must be through a secure, centrally administered point of entry approved by the Board. Authorized remote access connections must be properly configured and secured according to Board-approved standards including the Board's password policy. All remote desktop protocol implementations must be authorized by the Department of Electronic Voting Systems. Remote access through unapproved entry points will be terminated when discovered.
- 5. Non-Board owned computer equipment used for remote access must be approved and must also comply with the Board's standards. The Board will not be responsible for maintenance, repair, upgrades or other support of non-Board owned computer equipment used to access the Board's network and computer resources through remote access services.
- 6. Users who utilize workstations that are shared with individuals who have not signed a Confidentiality Agreement with the Board must ensure that the Board's data is removed or deleted after each use.

X. Information Security Incident Management

A. Reporting Information Security Events and Weaknesses

- 1. Violations of the Board's Information Security and Identity Protection Policy or any or all parts or provisions of this Policy must be
- 2. Users must ensure that a representative of the Department of Electronic Voting Systems is notified immediately whenever a security incident occurs. Examples of security incidents include a virus outbreak, defacement of a website, interception of email, blocking of firewall ports, and theft of physical files or documents.
- **3.** All reports of alleged violations of this Policy, or any part or provision hereof, will be investigated by the appropriate authority. During the course of an investigation, access privileges may be suspended.

XI. Compliance

- A. Compliance with Legal Requirements
 - 1. Intellectual Property Rights
 - **a.** Intellectual Property that is created for the Board by its employees is property of the Board unless otherwise agreed upon by means of third-party agreements or contracts.
 - b. No User may transmit to, or disseminate from, the Internet any material that is protected by copyright, patent, trademark, service mark, or trade secret, unless such disclosure is properly authorized and bears the appropriate notations.
 - 2. Prevention of Misuse of Information Processing Facilities. Users are prohibited from using the Board's processing facilities -- including data centers, network cabinets or closets, and other facilities housing the Board's technology equipment -- in any way that violates this Policy, or any federal, state, or municipal law.
 - 3. Compliance with Security Policies and Standards. All Users must read and sign the Board's Confidentiality and Acceptable Use Agreement prior to being authorized to access the Board's information technology and information assets.

COMMON TERMS AND DEFINITIONS

- 1. Computer Resources All related peripherals, components, disk space, system memory and other items necessary to run computer systems.
- 2. Department Management A supervisor, manager, director, or other employee of the Board designated by the Board or its Executive Director to be responsible for implementation of this Policy.
- 3. Electronic Mail (E-mail) The transmission of messages through electronic means in a body or attachment using the Board's network or other information technology.
- 4. Information Assets Information and data created, developed, processed, or stored by the Board that has value to the Board's business or operations.
- 5. Information Technology or Network and Computer Resources Computer hardware and software, network hardware and software, e-mail, voice mail, video conferencing, facsimile transmission, telephone, remote access services, printers, copiers, and all other printed and electronic media.
- 6. Intranet The suite of browser-based applications and HTML pages that are available for use only with access to the Board's internal network.
- 7. Internet The worldwide 'network of networks' connected to each other using the IP protocol and other similar protocols. The Internet enables a variety of information management services, including, but not limited to, email, instant messaging, file transfers, file uploads, file downloads, news, and other services.
- 8. Internet Services Any service in which its primary means of communication is the Internet. For example, email, web browsing and file transfers.
- 9. Mobile Computing Devices Mobile devices and Mobile media. Mobile data processing devices are used as business productivity tools. Examples include: laptops, personal digital assistants (PDAs), smart phones, handhelds (e.g. Blackberries), and off-site desktops. Mobile media are devices typically used to transport data. Examples include: flash drives, DVDs, CDs, and external hard drives.
- 10. Network The linking of multiple computers or computer systems over wired or wireless connections.
- 11. P2P Peer-to-Peer network. A network where nodes simultaneously function as both "clients" and "servers" to other nodes on the network, P2P may be used for a variety of uses, but it is typically used to share files such as audio files. Examples of P2P networks include Napster, KaZaA, and LimeWire, if a node is not property configured, any file on the device may potentially be accessed by anyone on the network.
- 12. Protected Health Information Individually identifiable health information about an individual that relates to the past, present, or future physical or mental health or condition, provision of health care, or payment for health care.
- 13. Remote Access Services A service that enables off-site access to the Board information technology and assets. Examples include the Board's telephone exchanges, internal phone switches, wireless access points (WAP), and Virtual Private Network (VPN) connections. Remote access includes, but is not limited to, dial-in modems, frame relay, ISDN, DSL, VPN, SSH, and cable modems.
- 14. Security Incident An event that has an adverse impact on the confidentiality, integrity, and availability of computer systems, computer networks, electronic information assets, or physical information assets.
- 15. User(s) The Board's officers, employees, temporary employees, interns, vendors, consultants, contractors, and authorized agents who utilize the Board's information assets and technology.
- **16.** World Wide Web (WWW) Browser-based applications and HTML pages that are available for access and use across the Internet.

BOARD OF ELECTION COMMISSIONERS CITY OF CHICAGO

Confidentiality and Acceptable Use Agreement

Purpose

Information security, confidentiality, and copyright protection are matters of concern for Board of Election Commissioners for the City of Chicago (the "Board"), employees of the Board and for all other persons who have access to Board computer files, information and records, whether they are employees, vendors, consultants, or others. The Board maintains information in the form of computerized files. The Board also utilizes computer software and methodologies created internally and by third parties that may be protected by intellectual property, patent, copyright and trade secret laws. As such, the Board is contractually obligated to prevent any and all unauthorized disclosure or use of these information assets.

Recipient's Obligations

A position of trust has been conferred upon every authorized person who, as part of their job function, comes in contact with confidential information to keep this information secure and private. Board employees, contractors and others who gain access to confidential information in the possession of or under the control of the Board are obligated to recognize and adhere to these responsibilities while on or off the job. Therefore, an employee of the Board or a person authorized to access Board data files and information agrees:

- To follow the Board's privacy and security policies, standards, and guidelines including the Information Security and Identity Protection Policy;
- Not to expose voters' or employees' confidential information (such as social security numbers, driver's license numbers, State identification card numbers, telephone numbers or other sensitive information) as mandated by the Illinois Personal Information Protection Act;
- Not to expose health information (such as an individual's diagnosis or treatment) as protected by HIPAA privacy and security rules;
- Not to engage in or permit unauthorized use of any information in files or programs maintained by the Board;
- Not to seek to benefit personally or permit others to benefit personally through the release of confidential information which has come to him/her by virtue of their job function or assignment;
- Not to copy, alter, modify, disassemble, reverse engineer or decompile any intellectual property. Intellectual property that is created for the Board by its employees, vendors, consultants and others is property of the Board unless otherwise agreed upon by means of third-party agreements or contracts;
- Not to exhibit or divulge the contents of any Board record to any person except in the conduct of his/her work assignment or in accordance with the policies of the Board;

- Not to disclose the specifics of non-public Board related business to unauthorized personnel;
- Not to remove or cause to be removed copies of any official record or report from any file from the office where it is kept except in the performance of his/her duties;
- Not to use or request others to use the Board's information technology for personal reasons beyond limited personal use as described in the Information Security and Identity Protection Policy;
- Not to conduct Board business on devices that allow P2P communication (such as music file sharing) without explicit approval from the Board;
- To password protect mobile devices issued by the Board or those authorized to connect to the Board's information technology resources. Examples include but are not limited to: personal digital assistants (PDA), smart phones, laptops, handhelds (e.g. Blackberries) and offsite desktops;
- Not to aid, abet, or act in conspiracy with another to violate any part of this Confidentiality and Acceptable Use Agreement or of the Information Security and Identity Protection Policy;
- To report any violation of this Confidentiality and Acceptable Use Agreement or of the Information Security and Identity Protection Policy by anyone to his/her supervisor immediately;

I have read, understand, and agree to follow the Board's Confidentiality and Acceptable Use Agreement and Information Security and Identity Protection Policy regarding my responsibilities to the security and privacy of the Board's information and technology assets.

I understand that any violation of this Agreement, or of the Information Security and Identity Protection Policy may result in disciplinary action, including termination and/or civil action and/or criminal prosecution.

Employee/Recipient Signature	Date
X	
Employee/Recipient Name (Printed)	Department or Company (Printed)

Named Insured:Address:		RFP: V (ote by Mail	Ballot Fulfillment for 2024
Elections			•	
	(Number and Street)			
(City)	(Stat	e)		(ZIP)
Description of Operation/Location				
The insurance policies and endorsements in herein covering the operation described we Certificate issuer agrees that in the event of at least sixty (60) days prior written notice certificate is issued to the Board of Electimutually understood that the Board of Electinsured:	within the contract involving cancellation, non-renewal or of such change to the Board of ons Commissioners in consid	the named insure material change in Elections Commis eration of the con	d and the Board volving the indica sioners at the add tract entered into	or Elections Commissioners. The ated policies, the issuer will provide dress shown on this Certificate. This with the named insured, and it is
ype of Insurance	Insurer Name	Policy Number	Expiration Date	Limits of Liability All Limits in Thousands
General Liability] Claims made [] Occurrence] Premise-Operations] Explosion/Collapse Underground] Products/Completed-Operations] Blanket Contractual] Broad Form Property Damage] Independent Contractors] Personal Injury] Pollution				CSL Per Occurrence \$ General Aggregate \$ Products/Completed Operations Aggregate \$
Automobile Liability				CSL Per Occurrence \$
] Excess Liability] Umbrella Liability				Each Occurrence \$
Work=s Compensation and Employer=s Liability				Statutory/Illinois Employers Liability \$
uilders Risk/Course of Construction				Amount of Contract
rofessional Liability				\$
wner Contractors Protective				\$
ther				\$
a) Each Insurance policy required by	rs is an additional insured as r permit from the City of Chicag ess/Umbrella Liability Policies	espects operations to. described provide	and activities of	professional liability, will read: The , or on behalf of the named insured,

- c) Works Compensation and Property Insurers shall waive all rights of subrogation against the Board of Elections Commissioners.
- d) The receipt of this certificate by the Board of Elections Commissioners does not constitute agreement by the Board of Elections Commissioners that the insurance requirements in the contract have been fully met, or that the insurance policies indicated by this certificate are in compliance with all contract requirements.

Name and Address of Certificate Holder and Recipient of Notice	
Certificate Holder/Additional Insured	
Board of Elections Commissioners, City of Chicago	
Procurement Office	Signature of Authorized Rep.
69 West Washington, #800	Agency/Company:
Chicago, IL 60602	Address
	Telephone

APPENDIX 5 PROPOSED CONTRACT

AGREEMENT Between BOARD OF ELECTION COMMISSIONERS FOR THE CITY OF CHICAGO

And

Table of Contents

Article I	
Section 1.01	
Section 1.02	Entire Agreement.1
Article II	Definitions2
	Definitions and terms.2
Article III	
	Scope of Services.3
Section 3.02	Deliverables.3
Section 3.03	Term.4
Section 3.04	Agreement Extension Option4
Section 3.05	Time of Essence.4
Article IV.	Terms of Payment.4
Section 4.01	Price; Payment Terms.4
Section 4.02	Quantity.4
Section 4.03	Invoices.4
Section 4.04	Payments.5
Section 4.05	
Section 4.06	Taxes.5
Article V	Project Management5
Section 5.01	Priority of Key Personnel; Subcontractor; Resources.5
	Board's Right to Replace.6
Article VI.	Warranties and Representations 7
Section 6.01	Technical Consistency, Competency and Standards.7
Section 6.02	General Standards of Workmanship.7
	Indemnification7
Section 7.01	Indemnification.7
	Limitation.8
Section 7.03	
Article VIII	Default, Damages and Termination.9
Section 8.01	Default.9
Section 8.02	Events of Default.9
Section 8.03	
Section 8.04	Forbearance Not a Waiver.11
Section 8.05	Mutual Agreement.11
Section 8.07	Early Termination; Termination for Convenience.11
Section 8.09	. Rights and Obligations of the Parties on Termination or
	Expiration of Agreement
	Performance bond.12
	Insurance.12
Section 9.03Non-Discr	mination; Equal Employment Opportunity; Minority and

	Women-Owned Business Enterprise. 12
Section 9.04	Confidentiality.13
Section 9.05	Independent Contractor. 14
Section 9.06	Subcontracting or assignment.14
Section 9.07	Audits.14
Section 9.08	Compliance with all laws.15
Section 9.09	Compliance with Board's Policies. 15
Section 9.10	Conflict of Interest 15
Section 9.11	Accuracy and Update of Information. 15
Section 9.12	
Section 9.13	Amendments.16
Section 9.14	Severability.16
Section 9.16	Interpretation.17
Section 9.17	
	Counterparts.17

AGREEMENT

THIS AGREEMENT, made and entered	into this	day	y of		, ?	20 (the
"Effective Date") between	_, ("Con	tractor"), a cc	rporation	orgar	nized and
existing under the laws of the State of Illinois	and hav	ving its	princi	pal place	of bu	isiness at
	,	and	the	Board	of	Election
Commissioners of the City of Chicago ("Board'	'), a unit	of gove	ernmen	ıt organiz	ed and	d existing
under the laws of the State of Illinois and ha	ving its	principa	al plac	e of bus	iness a	at 69 W.
Washington Street, Suites 600/800, Chicago, Illir	nois, 6060	02.	_			

WHEREAS, under the laws of the State of Illinois the Board has charge of and must make provisions for all elections to be held in the city of Chicago at such times and places provided for by law; and

WHEREAS, the Board needs Vote by Mail Ballot Fulfillment for 2024 Elections to assist the Board in preparations for and the conduct of elections in 2024; and

WHEREAS, Contractor has experience and expertise in providing Vote by Mail Ballot Fulfillment for 2024 Elections; and

WHEREAS, the Board wishes to obtain, and Contractor is willing to provide temporary workers on the terms and conditions set forth in this Agreement.

NOW, THEREFORE, in consideration of the mutual undertakings and promises contained herein, the parties hereto agree as follows:

Article I. Contents of Agreement

Section 1.01 Contents of Agreement

This Agreement is comprised of the general terms and conditions set forth herein, together with all the following appendices and referenced attachments, which are incorporated herein and made a part of this Agreement, as well as any change orders or modifications subsequently executed pursuant to the provisions hereof (collectively, the "Contract Documents"):

Appendix A: Request for Proposal issued by the Board, including all addenda, exhibits,

and responses thereto, referred to collectively as the "RFP"

Appendix B: Contractor's Proposal in response to the RFP, and all subsequent

correspondence and documents submitted by Contractor prior to the Effective Date of this Agreement, as defined herein, referred to collectively

as the "Proposal"

Appendix C: Pricing Schedule

Appendix D: Insurance

Appendix E: Information Security and Identity Protection Policy

Appendix F: Minority and Women-Owned Business Enterprise Commitments

Section 1.02 Entire Agreement

This Agreement, including all appendices in Section 1.01 hereof (the "Contract Documents"), constitutes the entire agreement between the Board and the Contractor and

supersedes all communications, oral and written, between the parties on this subject matter. In the event there is a conflict between a term or condition in the body of this Agreement and a term or condition contained in an appendix to this Agreement, or such term or condition in the body of this Agreement cannot be mutually complied with or performed simultaneously with an obligation or term or condition of an attached appendix, the terms and conditions in the body of this Agreement shall control and supersede any appendix attached hereto.

Article II. Definitions

Section 2.01 **Definitions and terms**

"Bid" means an offer, submitted in response to an invitation for bids, to perform a contract, at a fixed price, on the terms and conditions specified in the invitation for bids.

"Bidder" means a person submitting a bid.

"Board" means the Board of Election Commissioners for the City of Chicago.

"Commissioner" means a Commissioner of the Board.

"Contract" means a contract for the supply of products or services, but does not include a contract for public works, construction, or professional services such as contracts with attorneys, accountants, consultants, and public relations firms.

"Contract documents" means all documents referred to in this Agreement and in the appendices hereto.

"Contractor" means a person having a contract with the Board or seeking to enter into a contract with the Board and includes bidders and proposers.

"Deliverables" means and includes all products and services that Contractor is required to deliver and/or produce to the Board according to the Agreement.

"Evaluation Committee" means the Procurement Office, the Executive Director, and such other employees, assistants or consultants the Board may assign, who shall be responsible for reviewing and evaluating each responsive proposal received by the Board and who may recommend to the Procurement Office, the Executive Director or the Board that an award be made to a proposer or proposers.

"Executive Director" means the Executive Director of the Board.

"Invitation for Bids" means a document and the process utilized for soliciting bids that set forth the description of the goods or services to be provided and all of the terms and conditions (other than price) of the contract.

"Office" refers to the Board's central office located at 69 West Washington Street, Suites 600/800, Chicago, Illinois 60602.

"Person" means an individual or a corporation, partnership, joint venture, limited liability company, sole proprietorship, or other legal entity, but does not include any unit of federal, state or local government or their respective employees acting within the scope of their employment.

"Products" means all personal property, including but not limited to equipment, materials, software, printing, manuals, documentation and insurance, and the financing of those products.

"Professional and artistic services" means those services provided under contract to the Board by a person or business, acting as an independent contractor, qualified by education, experience and technical ability.

"Proposal" means an offer, submitted in response to a request for proposals, to perform a contract on terms and conditions to be agreed upon by the Board and the proposer.

"Proposer" means a person or entity submitting a proposal.

"Procurement Office" means the Procurement Office of the Board and includes the Procurement Office's authorized designees and any Board employee authorized by the Executive Director to act in this capacity at any time when there may be a vacancy in the Procurement Office position.

"Responsible" refers to a bidder, proposer, or Contractor that, in the determination of the Board, possesses the judgment, skill, ability, capacity, financial resources, experience, reliability, and integrity required to perform a contract.

"Responsive" refers to a bidder, proposer, or Contractor that has submitted a bid or proposal that complies with all requirements of the invitation for bids or the request for proposals.

"Request for Proposal" or "RFP" means a document utilized for soliciting proposals.

"Services" means, collectively, the furnishing of labor, time, or effort by a Contractor, described in Article 3 of this Agreement and any and all work necessary to complete them or carry them out fully and to the standard of performance required in this Agreement.

"Specifications" means any description, provision or requirement pertaining to the physical or functional characteristics or of the nature of a supply, service or other item to be procured under this Agreement. Specifications may include a description of any requirement for inspecting, testing, or preparing a supply, service, professional or artistic service, construction or other item for delivery. In these specifications, instructions for bidding and bidding requirements are addressed to "Bidder." In these specifications, instructions for proposers and proposal requirements are addressed to "Proposer." Specifications for performance under the contract awarded to a successful Bidder/Proposer are addressed to "Contractor."

Article III. Duties and Responsibilities of Contractor

Section 3.01 **Scope of Services**

On the terms and subject to the conditions hereinafter set forth, Contractor agrees to provide the Services that are described in the "Statement of Work" section of the RFP, which is incorporated here as though fully set forth herein. The description of Services is intended to be general in nature and is neither a complete description of services to be provided nor a limitation on the services that Contractor is to provide under this Agreement. Contractor must provide the Services in accordance with the standards of performance set forth in Article VI herein.

Section 3.02 **Deliverables**

The nature and scope of the tasks, services, goods and products ("Deliverables") to be provided by Contractor to the Board under this Agreement are more specifically set forth in the Statement of Work set forth in the RFP, which is incorporated here as though fully set forth herein. The Board may reject Deliverables that do not include relevant information or data, or do not

include all documents or other materials specified in this Agreement or reasonably necessary for the purpose for which the Board made this Agreement or for which the Board intends to use the Deliverables. Partial or incomplete Deliverables may be accepted for review only when required for a specific and well-defined purpose for the benefit of the Board and when consented to in advance by the Board. Such Deliverables will not be considered as satisfying the requirements of this Agreement and partial or incomplete Deliverables in no way relieve Contractor of its obligations under this Agreement.

Section 3.03 Term

This Agreement shall have a term commencing upon the date of execution (on or about July 28, 2023) and continuing thereafter for 60 months (5 years) unless otherwise agreed in writing by the parties pursuant to Section 3.04 or otherwise, or unless terminated earlier by the Board as provided herein.

Section 3.04 **Agreement Extension Option**

The Board may, with written notice to the Contractor, extend this Agreement for up to two additional twelve-month periods, under the same terms and conditions as this original Agreement.

Section 3.05 Time of Essence

Contractor must provide the Services and Deliverables within the time limits pursuant to the provisions of the Statement of Work. Contractor acknowledges that the Board has selected Contractor to provide the Services and Deliverables based in material part on Contractor's representations to the Board that Contractor could timely provide such Services and Deliverables within the times set forth in the Statement of Work. Accordingly, Contractor and the Board agree that time is of the essence in this Agreement.

Article IV. Terms of Payment

Section 4.01 **Price; Payment Terms**

Pricing and payment terms: Except as otherwise set forth, this Agreement includes firm, fixed prices. Contractor acknowledges and agrees that the amounts to be paid to Contractor pursuant to this Agreement are in full satisfaction of all Services and Deliverables to be provided under this Agreement and that no other payments of any nature whatsoever shall be due and owing to Contractor under this Agreement, unless otherwise expressly provided in this Agreement. The Board shall not be liable for any fees, costs or other expenses that are not expressly identified in Contractor's written pricing submissions provided in relation to this RFP.

Section 4.02 **Quantity**

Any quantities shown in any RFP related to this Agreement are estimates only provided for proposal solicitation purposes. The Board reserves the right to increase or decrease quantities ordered under this Agreement provided that the Board shall give Contractor written notice of said quantity changes. The Board shall be obligated to pay for only such quantities as are ordered by the Board.

Section 4.03 **Invoices**

Upon proper performance by Contractor of its obligations under this Agreement, Contractor shall submit to the Board an invoice in a form approved by the Board certifying that

the work performed was in accordance with the Agreement. Invoices shall include a detailed description of the Services and/or Deliverables provided. An invoice delivered to the Board shall constitute a representation by Contractor to the Board that the Services and Deliverables covered by such invoice have progressed and have been provided to the point indicated, the quality of the Services and Deliverables covered by such invoice is in accordance with this Agreement, and that Contractor is entitled to payment in the amount requested. The Board shall, within 30 days of receipt of an invoice, either approve or disapprove the invoice. If the Board disapproves an invoice, it shall promptly notify Contractor of the disapproval and the reasons why it is being disapproved.

Section 4.04 Payments

Payments shall be based on unit prices of Services and Deliverables actually provided, except as otherwise agreed by the Board and Contractor. The Board will not be obligated to pay for any product or services if Contractor is noncompliant with the terms and conditions of this Agreement. Contractor shall have no claim against the Board for any expense not covered by this Agreement. The Board shall pay Contractor the amount indicated in such invoice within 30 days after approval of the invoice. Payments and funding of this Agreement is subject to availability of funds and their appropriation by the City of Chicago and/or the County of Cook, whichever is appropriate funding body.

Section 4.05 **Interest**

The Board agrees to pay interest of 1.0% per month on any amounts not paid to Contractor by the Board at the times such amounts are required to be paid under this Agreement.

Section 4.06 Taxes

Payments specified in this Article IV are exclusive of all excise, sale, use and other taxes imposed by any federal, state, municipal or other governmental authority, all of which taxes shall not be paid by the Board. The Board is responsible for obtaining and providing to Contractor any certificate of exemption or similar document required exempting any sale from sales, use or similar tax liability.

Section 4.07 **Payments to employees and subcontractors**

Contractor shall timely pay each employee and subcontractor out of the amount paid to Contractor under this Agreement the amount to which such employee or subcontractor is entitled in accordance with the terms of Contractor's employment contract or contract with such subcontractor. The Board shall have no obligation to pay or to be responsible in any way for payment to an employee or to a subcontractor retained by Contractor.

Article V. Project Management

Section 5.01 **Priority of Key Personnel; Subcontractor; Resources**

Contractor shall assign and maintain a staff of dedicated and competent personnel ("Key Personnel") that is fully equipped and qualified to perform Contractor's duties under this Agreement. Contractor warrants that the Board, during the term of this Agreement, will receive first priority with Contractor's Key Personnel, subcontractors and resources notwithstanding any other contractual obligations, present or future, of Contractor toward third parties. Contractor shall identify the person who will serve as Contractor's project manager under this Agreement. In

addition, Contractor agrees not to change or substitute its Key Personnel or resources to perform any function under this Agreement without the Board's written consent, excluding, however, changes due to resignations, illness or other matters beyond Contractor's reasonable control. The Board's consent shall not unreasonably be withheld if the substituted personnel or subcontractor possesses equivalent training, experience and qualifications as the Key Personnel or subcontractor for whom the substitution is made. Contractor's failure or refusal to abide by the provisions of this Section, after notice and opportunity to cure, shall constitute an event of default under this Agreement. All people providing services under this Agreement shall be located in the United States of America.

Section 5.02 **Board's Right to Replace**

The Board shall have the right to require Contractor to replace (or cause any subcontractor to replace) any personnel of either Contractor or subcontractor performing Services under this Agreement whom the Board reasonably deems, in its discretion, to be unfit or otherwise unsatisfactory. Such personnel shall be replaced promptly by Contractor or by the subcontractor with individuals of equal or superior skill and experience. Contractor's failure or refusal to abide by the provisions of this Section shall, after notice and opportunity to cure as provided herein, constitute an event of default under this Agreement.

Section 5.03 Minimum Wage

- (a) Contractor shall pay its employees no less than \$15.40 per hour for work performed under this Agreement and shall require any subcontractors performing work under this Agreement to pay their employees no less than \$15.40 per hour for work performed under this Agreement.
- (b) Every July 1 after the Effective Date of this Agreement, the hourly wage shall increase in proportion to the increase, if any, in the Consumer Price Index for All Urban Consumers most recently published by the Bureau of Labor Statistics of the United States Department of Labor and shall be rounded up to the nearest multiple of \$0.05. Such increase shall remain in effect until any subsequent adjustment is made or upon termination of this Agreement or any extensions thereof.
- (c) If the Board's Procurement Office has reason to believe that any employee has been paid less than the wage required under this Agreement, or upon receipt of a written verified complaint from such employee, the Procurement Office is authorized to conduct an investigation to determine whether this Section has been violated.
- (d) In addition to any other penalty or remedy authorized by law or under this Agreement, any violation of this Section shall render the Agreement terminable by the Board.
- (e) For purposes of this Section, "employee" means a person performing work under this Agreement who fits one or more of the following descriptions: (i) he or she works at a location that is either on Board property or at a jobsite of a Board project; (ii) he or she is paid an hourly rate for his or her work under the Agreement; (iii) he or she is paid a per piece rate for his or her work under the Agreement; or (iv) his or her work is provided to comply with a specified worker type and/or quantity provided for in the Agreement.
- (f) Nothing in this Section shall be deemed to interfere with, impede, or in any way diminish the right of employees to bargain collectively with their employers through representatives of their own choosing in order to establish wages or other conditions of work in excess of the applicable minimum standards of this Section. If Contractor or any subcontractor is subject to a collective bargaining agreement on the effective date of this Agreement that includes salary requirements that are different from those required by this Section, the collective bargaining agreement shall control. The requirements of this Section may be waived in a bona fide collective

bargaining agreement, but only if the waiver is set forth explicitly in such agreement in clear and unambiguous terms.

Article VI. Warranties and Representations

Section 6.01 <u>Technical Consistency, Competency and Standards</u>

Contractor undertakes the responsibility, in view of its superior technical experience, skill and knowledge, of providing all Services and Deliverables necessary to meet the requirements of this Agreement. Contractor warrants that (a) it and each of its employees, agents and subcontractors is fully qualified to perform this Agreement in its area of expertise, (b) it and each of its employees, agents and subcontractors is appropriately licensed under Illinois law to perform the Services required under this Agreement and will perform no Services for which a professional license is required by law and for which Contractor and each of its employees, agents and subcontractors is not licensed; (c) it will not knowingly use the services of any ineligible contractor or subcontractor for any purpose in the performance of Services under this Agreement; (d) it is financially solvent and financially able to provide the Services and Deliverables required under this Agreement, and (e) by its own independent investigation it has ascertained the nature of the Services and Deliverables required, the conditions involved in performing Services hereunder, its obligations under this Agreement, and warrants that it can and will perform, or cause to be performed, the Services and provide the Deliverables in strict accordance with the provisions and requirements of this Agreement. Any failure by Contractor to investigate independently and become fully informed will not relieve Contractor from its responsibilities under this Agreement.

Section 6.02 General Standards of Workmanship

Contractor shall perform all Services and provide all Deliverables, and otherwise carry out and perform the duties and obligations required of it under this Agreement with the high degree of skill, care and diligence customarily shown by a contractor performing services of a scope and purpose and magnitude comparable with the nature of the Services to be provided under this Agreement. Contractor shall assure that all services which require the exercise of professional skills or judgment shall be accomplished by professionals qualified and competent in the applicable discipline and appropriately licensed, if required by law. Contractor shall remain responsible for the professional and technical accuracy of all Services and Deliverables furnished under this Agreement, whether such Services or Deliverables are furnished by Contractor or by others on its behalf. No review, approval, acceptance nor payment for any and all Services or Deliverables by the Board shall relieve Contractor from the responsibilities referenced herein.

Article VII. Indemnification

Section 7.01 **Indemnification**

(A) Duty.

Contractor must defend, indemnify, keep and hold harmless the Board, its officers, representatives, agents and employees (collectively, the "Indemnified Parties") from and against any and all losses, including those related to:

- (1) injury, death or damage of or to any person or property;
- (2) any infringement or violation of any property right (including any patent, trademark or copyright);

- (3) Contractor's failure to perform or cause to be performed Contractor's covenants and obligations as and when required under the contract with the Board, including Contractor's failure to perform its obligations to any subcontractor;
 - (4) the Board's exercise of its rights and remedies under this Agreement; and
- (5) injuries to or death of any employee of Contractor or any subcontractor or of any temporary worker supplied by Contractor or any subcontractor under any workers compensation statute.

"Loss" or "Losses" means, individually and collectively, liabilities of every kind, including losses, damages and reasonable costs, payments and expenses (such as, but not limited to, court costs and reasonable attorneys' fees and disbursements), claims, demands, actions, suits, proceedings, judgments or settlements, any or all of which in any way arise out of or related to Contractor's breach of this Agreement or to Contractor's negligent or otherwise wrongful acts or omissions or those of its officers, agents, employees, consultants, subcontractors or licensees.

At the Board's option, Contractor must defend all suits brought upon all such Losses and must pay all costs and expenses incidental to them, but the Board has the right, at its option, to participate, at its own costs, in the defense of any suit, without relieving Contractor of any of its obligations under this Agreement, any settlement must be made only with the prior written consent of the Board, if the settlement requires any action on the part of the Board.

To the extent permissible by law, Contractor waives any limits in the amount of its obligations to indemnity, defend or contribute to any sums due under any Losses, including any claim by any employee of Contractor or any subcontractor or by any temporary worker supplied to the Board by Contractor or any subcontractor that may be subject to the Workers Compensation Act (820 ILCS 305/1, et seq.) or any other related law or judicial decision. The Board, however, does not waive any limitations it may have on its liability under the Workers Compensation Act or any other statute or judicial decision.

The indemnities in this section survive expiration or termination of this Agreement for matters occurring or arising during the term of this Agreement or as a result of or during the Contractor's performance of service beyond the term. Contractor acknowledges that the requirements set forth in this section to indemnify, keep and save harmless and defend the Board are apart from and not limited by the Contractor's duties under this Agreement, including the insurance requirements set forth in the Agreement.

Section 7.02 Limitation

Contractor's duty to indemnify does not apply to a Loss that arises solely out of the intentional misconduct on the part of the Indemnified Party seeking indemnification.

Section 7.03 **No Limitation on Account of Insurance**

The insurance Contractor is required by this Agreement to carry, or does carry, or the insurance carried by any Indemnified Party, in no way limits or relieves Contractor of its duty to defend and indemnify the Indemnified Parties under this Agreement.

Article VIII. Default, Damages and Termination

Section 8.01 **Default**

Either party has the right to terminate this Agreement if the other party breaches or is in default of any material obligation hereunder and the same has not been cured within fifteen (15) days after receipt of notice of such default by the defaulting party or within such additional cure period as the non-defaulting party may authorize. Notwithstanding the foregoing, in the event a cure cannot be completed within fifteen (15) days of notice, and the party responsible for such cure has commenced the cure within fifteen (15) days after notice and is thereafter diligently pursuing completion of same, the uncured default shall not be considered an Event of Default under this Agreement or give rise to a termination right provided such default is cured within thirty (30) days after receipt of the notice of default. Notwithstanding the foregoing, if Contractor is in default within 45 days prior to the date of any election, Contractor will be given seven (7) days after receipt of notice of such default by Contractor or within such additional cure period as the Board may authorize; however, in the event a cure cannot be completed within seven (7) days of notice and Contractor has commenced the cure within such seven (7) days after notice and completes the same within eight (8) days after expiration of such seven (7) day period provided, however, that the additional cure period shall not operate to interfere with the performance of a timely election.

Section 8.02 **Events of Default**

In addition to any other provision in this Agreement, any of the following shall constitute an Event of Default hereunder:

- (1) Contractor or Board fails to duly or timely perform any material term, covenant, obligation or provision of this Agreement and such failure is not cured within the same cure period provided in Section 8.01 after written notice thereof from the other;
- (2) Causing, by any action or omission, the stoppage or delay of or interference with the services or work of any employee or other Contractor or subcontractor;
- (3) Conviction in a criminal court or a finding of liability in civil court relating to the goods or services that Contractor provides to the Board or involving fraud or misconduct adversely affecting any governmental entity;
- (4) Contractor ceases doing business as a going concern, or makes an assignment for the benefit of creditors, or admits in writing its inability to pay its debts as they become due, or files a voluntary petition in bankruptcy, or be adjudicated a bankrupt or an insolvent, or files a petition seeking for itself any reorganization, readjustment, liquidation, dissolution or similar arrangement under any present or future statute, law or regulation or files an answer admitting the material allegations of a petition filed against it in any such proceeding or fails to have such petition filed against it dismissed within sixty (60) days after filing, or consents to or acquiesces in the appointment of a trustee, receiver or liquidator of it or all or any substantial part of its assets or properties;
- (5) Any certificate, statement, representation or warranty contained herein or in the Proposal, or in any certificate or other document, heretofore or hereafter furnished by or on behalf of Contractor, is false in any material respect at the time the facts therein were stated or certified, or omitted any material fact necessary to make the facts therein stated or represented not misleading;

- (6) If the Board fails to pay when due any sum owing to Contractor in accordance with the terms of this Agreement contained in Article IV hereof;
- (7) After expiration of any applicable cure period, any other Event constituting an Event of Default under the terms hereof.

Section 8.03 Remedies

(A) Board's remedies.

Whether to declare Contractor in default is within the sole discretion of the Board. If the Board considers it to be in the Board's best interests, it may elect not to declare the default or to terminate the Agreement. The parties acknowledge that this provision is solely for the benefit of the Board and that if the Board permits Contractor to continue to provide the services despite one or more events of default, Contractor is in no way relieved of any of its responsibilities, duties, or obligations under this Agreement nor does the Board waive or relinquish any of its rights.

Upon the occurrence of an Event of Default by Contractor hereunder which is not timely cured after written notice by the Board and while such Event of Default is continuing, the Board may take any of the following actions:

- (1) take over and complete the implementation of the Vote by Mail Ballot Fulfillment for 2024 Elections, or any part thereof, either directly or through another, as agent for and at the reasonable cost of Contractor;
- (2) terminate this Agreement as to all or any obligations yet to be performed hereunder;
 - (3) suspend this Agreement;
- (4) obtain specific performance, an injunction or any other appropriate equitable remedy;
- (5) obtain money damages (subject to the limitations and exceptions as set forth in this Agreement);
- (6) withhold or set-off all or any part of Contractor's compensation hereunder for services not yet rendered or products not yet delivered; or
- (7) obtain any other remedy elsewhere provided by this Agreement or by law or in equity.

(B) Contractor's remedies.

Upon the occurrence of an Event of Default hereunder which is not timely cured after written notice by Contractor and which such Event of Default is continuing, Contractor may take any of the following actions:

- (1) terminate this Agreement;
- (2) obtain money damages;
- (3) suspend Contractor's performance under this Agreement (in which case any completion dates or performance milestones shall be deemed extended by the length of time Contractor suspends performance);

(4) obtain any other remedy elsewhere provided in this Agreement or by law or in equity.

(C) Remedies cumulative and not exclusive

The rights and remedies set forth above are cumulative and not exclusive. The exercise or attempted exercise by the Board or Contractor of any right or remedy shall not be deemed to be an election and shall not preclude the subsequent exercise of any other or different right or remedy.

Section 8.04 Forbearance Not a Waiver

If the Board or Contractor considers it to be in its best interests, it may forebear the exercise of any or all of its rights hereunder, without waiving the rights to exercise any or all of such rights at a subsequent time, and no such forbearance or delay in such exercise shall be deemed to be a waiver of any such right.

Section 8.05 Mutual Agreement

This Agreement may be terminated by mutual written agreement of both the Board and Contractor.

Section 8.06 Non-Appropriation

If no funds or insufficient funds are appropriated and budgeted in any fiscal period of the Board for payments to be made under this Agreement, then the Board will notify Contractor of that occurrence and this contract will terminate on the earlier of the last day of the fiscal period for which sufficient appropriation was made or whenever the funds appropriated for payment under this Agreement are exhausted. No payments will be made to Contractor under this Agreement beyond those amounts appropriated and budgeted to the Board by the City of Chicago and/or the County of Cook to fund payments under this Agreement.

Section 8.07 Early Termination; Termination for Convenience

In addition to the termination permitted pursuant to any other section hereof, the Board may terminate this Agreement or any portion hereof at any time prior to Final Acceptance that the Board deems the Agreement no longer to be in the best interests of the Board by providing Contractor with ten (10) days prior written notice. During such ten-day period, Contractor shall restrict its activities, and those of the Subcontractors, to completing any reports, analyses, or other activities previously begun. No costs incurred after the effective date of the termination shall be compensated. In the event of a termination for the convenience of the Board, the Board shall pay Contractor an amount equal to all non-recoverable costs for goods and services necessarily incurred by Contractor or expended by Contractor prior to notice of termination.

If the Board's election to terminate this Agreement for default pursuant to the default provisions of this Agreement is determined by any court of competent jurisdiction to have been wrongful, then in that case the termination is to be deemed to be an early termination pursuant to this Section.

Section 8.08 Consequential Damages

In no event shall either of the parties hereto be liable to the other for the payment of consequential, special or punitive damages. However, the provisions of this Section shall not apply to the Contractor's obligation to indemnify the Board pursuant to Article VII hereof.

Section 8.09 Rights and Obligations of the Parties on Termination or Expiration of Agreement

In the event this Agreement expires or is terminated, each party shall forthwith return to the other all papers, materials, and other properties of the other party then in its possession. The terms, conditions, representations and warranties contained in this Agreement that by their sense and context are intended to survive the performance thereof by either or both parties hereunder shall survive the completion of performance and termination of this Agreement, including without limitation the making of any and all payments due hereunder.

Section 8.10 Cooperation

The parties shall cooperate in good faith to implement the terms of this Agreement. At such time as this Agreement is terminated or expires, the parties shall undertake in good faith efforts to assure an orderly transition to aid other provider of the services, if any. Contractor shall make an orderly demobilization of its own operations, provide, uninterrupted, the services until the effective date of termination or expiration, and otherwise comply with the reasonable requests and requirements of the Board in connection with the termination or expiration.

Article IX. General Requirements

Section 9.01 **Performance Bond**

The successful proposer or proposers must, within seven (7) calendar days of receipt of notice from the Board, furnish a performance bond in such amount as determined by the Board in such form acceptable to the Board. The cost of furnishing any performance bond must be included in the prices quoted by Contractor as part of Contractor's proposal. Receipt of a written notice from the Board to furnish a bond constitutes tentative notice of pending award and proposal acceptance. Release of the contract will be withheld pending receipt and approval of a satisfactory bond. In the event that the proposer fails to furnish a performance bond within said period of seven (7) calendar days, then the deposit of the proposer, if any, will be retained by the Board as liquidated damages and not as a penalty.

Section 9.02 **Insurance**

Contractor, at its own expense, must agree to maintain and shall maintain in effect at all time during the term of this Agreement sufficient insurance satisfactory to the Board against all losses and damages arising out of the fault or negligence of Contractor, its agents and subcontractors as set forth in Appendix D hereto and shall provide the Board with original certificates evidencing the required coverage. Contractor's insurance policies shall name the following as additional insured on all certificates of insurance: "The Board of Election Commissioners for the City of Chicago, and its Commissioners, officers, employees, agents and facilities." Contractor's duty to indemnify the Board is independent from, and not limited in any manner by, Contractor's insurance coverage obtained pursuant to this Section or otherwise.

Section 9.03 Non-Discrimination; Equal Employment Opportunity; Minority and Women-Owned Business Enterprise

(A) Equal Employment Opportunity/Non-Discrimination.

During the term of this Agreement, Contractor must comply with and agrees to comply with all federal, state or local laws, statutes, ordinances or policies that make it unlawful for Contractor (i) to fail or refuse to hire or to discharge any individual, or otherwise to discriminate

against any individual with respect to his/her compensation, or the terms, conditions, or privileges of his/her employment, because of such individual's race, color, religion, sex, sexual orientation, age, disability or national origin; or (ii) to limit, segregate, or classify Contractor's employees or applicants for employment in any way which would deprive or tend to deprive any individual of employment opportunities or otherwise adversely affect his/her status as an employee, because of such individual's race, color, religion, sex, sexual orientation, age, disability or national origin.

(B) Minority and Women-Owned Business Enterprise.

The City of Chicago has a Minority and Women-owned Businesses (M/WBE) Procurement Program. The Board is not bound by such program but has looked to Contractor to abide by the spirit of the City of Chicago's program. As part of the review and approval of this Agreement, Contractor has made certain commitments to use good faith efforts to achieve qualified Minority and Women-Owned Business Enterprise involvement and participation in the project described in this Agreement, a description of which is attached hereto as Appendix F, Minority and Women-Owned Business Enterprise Commitments. To ensure Contractor's continued compliance with these commitments, Contractor shall submit with each invoice it submits to the Board for payment a certified statement describing in detail the level and scope of Minority-Owned Business Enterprise (MBE) and Women-Owned Business Enterprise (WBE) participation and performance under this Agreement.

(C) Remedies for Noncompliance.

In the event that Contractor fails to comply with its commitments under this Section, it may be treated by the Board as an Event of Default and the Board shall have available to it all remedies available under Section 8.03 of this Agreement, including the right to withhold amounts due Contractor under this Agreement until Contractor provides a remedial plan demonstrating to the Board's satisfaction that Contractor will take appropriate corrective action or that Contractor has exhausted all good faith efforts to comply with its commitments but that it is unable to do so.

Section 9.04 Confidentiality

Except as expressly and unambiguously permitted hereunder, each party shall hold in confidence and not use or disclose any materials or information disclosed by the other party that are confidential or proprietary, or which may be reasonably regarded as the confidential information of the other party ("Confidential Information"). Each party shall treat the other party's Confidential Information with at least the same degree of care it uses to prevent unauthorized disclosure or use of its own Confidential Information, but in no event less than reasonable care. Confidential Information will not include any materials or information that the recipient can prove (i) is now, or later becomes, through no act or failure to act on the part of the receiving party, generally known or available to the public; (ii) is known by the receiving party at the time of disclosure as evidenced by its records; (iii) is furnished to the receiving party by a third party, as a matter of right and without restriction on disclosure; (iv) is independently developed by the receiving party; (v) is the subject of a written permission to disclose provided by the disclosing party; or (vi) is disclosed in response to a valid order of a court or other governmental body.

To ensure that the Boards' Confidential Information, information assets and technology are secure from unauthorized access, misuse, disclosure, degradation or destruction, and to prevent unauthorized or unlawful disclosure of personal and private information, the Board has adopted an "Information Security and Identity Protection Policy", a copy of which is attached hereto as APPENDIX C. Contractor and each of Contractor's employees, temporary workers,

subcontractors, or agents having access to the Board's information assets must sign a Confidentiality and Acceptable Use Agreement, which is included in APPENDIX C, and must abide by the Board's Information Security and Identity Protection Policy. Upon the expiration or termination of this Agreement, each party shall forthwith return to the other all papers, materials or other property of the other party then in its possession.

Contractor shall not issue publicity news releases or grant press interviews, or, except as may be required by law during or after performance of this Agreement, disseminate any information regarding its services or the project to which the services pertain without the prior written consent of the Board.

Section 9.05 **Independent Contractor**

Contractor, as well as each of Contractor's agents, employees, subcontractors and assigned personnel provided under this Agreement shall be an independent contractor. Nothing in this Agreement is intended or should be construed as in any way creating or establishing the relationship of partners or joint venturers between the Board and Contractor, or as constituting Contractor or any officer, order, employee or agent of Contractor as an agent, representative or employee of the Board for any purpose or in any manner whatsoever. Contractor shall be responsible for any and all personal injury or property damage that Contractor may suffer in the course of or in connection with the performance under this Agreement. Contractor agrees not to make any claims against the Board or any of its board members, officers, employees, agents or assigns for any injury or loss that Contractor may suffer. As an independent contractor, Contractor is solely responsible for determining the means and methods for performing under this Agreement.

Section 9.06 **Subcontracting or Assignment**

Contractor shall not assign, subcontract or otherwise transfer to any other person, firm, or entity any of its duties or obligations under this Agreement without first obtaining written consent from the Board, provided, however, that in no case will such consent relieve Contractor from its obligations, or change the terms of the contract. Contractor shall, within seven working days after award of this contract, notify the Board in writing of the names and addresses of all subcontractors Contractor intends to use to perform services under this Agreement. Contractor shall not make any substitution of a subcontractor without the prior written consent of the Board. Contractor shall not employ any subcontractor that the Board may object to as incompetent or unfit. The consent of the Board shall not relieve Contractor from any of its obligations under the contract. Contractor shall subcontract only with competent and responsible subcontractors. If, in the sole discretion of the Board, any subcontractor is careless, incompetent, violates safety or health rules, obstructs the progress of the services to be provided hereunder, acts contrary to instructions, acts improperly, is not responsible, is unfit, violates any laws applicable to this contract, or fails to follow the requirements of this contract, then Contractor shall, immediately upon notice from the Board, discharge or otherwise remove such subcontractor. All subcontractors and assigned agents must be located within the United States of America.

Section 9.07 Audits

Contractor shall maintain and retain records showing the actual time and costs expended in performance under this Agreement for which Contractor seeks compensation. The Board may, in its sole discretion, audit the records of Contractor or its subcontractors, or both, any time during the term of this Agreement or within five years after the Agreement ends, in connection with the

goods cannot work, or services provided under this Agreement and Contractor shall permit an authorized representative of the Board to inspect, copy and audit all data and records of Contractor related to Contractor's performance under this Agreement. Contractor shall promptly reimburse the Board for any amounts the Board has paid Contractor due to overcharges, plus interest penalties amounting to 10% of the amount overcharged per annum until repaid to the Board, plus the full cost of the audit if the amount of overcharges represents 5% or more of the total contract price. Failure of Contractor to reimburse the Board is an event of default under this Agreement and Contractor shall be liable for all of the Board's cost of collection, including any court costs and attorney's fees.

Section 9.08 Compliance with All Laws

Contractor must observe and comply with all applicable federal, state, county and municipal laws, statutes, regulations, and codes, in effect now or later and whether or not they appear in this Agreement, including those specifically referenced herein. Contractor must pay all taxes and obtain all licenses, certificates and other authorizations required in connection with the performance of its obligations hereunder, and Contractor must require all subcontractors to do the same. Failure to do so is an event of default and may result in the termination of this Agreement.

Section 9.09 Compliance with Board's Policies

Contractor agrees that the employees and agents of Contractor and any subcontractor shall observe all of the rules, regulations, and policies of the Board, including but not limited to confidentiality, security, access and procedural policies of the Board, provided the same have been provided in writing to Contractor and they do not unreasonably impair Contractor's performance of this Agreement.

Section 9.10 Conflict of Interest

Contractor warrants that no member of the Board or any officer, employee or agent of the Board has or will acquire any interest, direct or indirect, in this Agreement or in the services to which the Agreement pertains. Contractor promises that no person having any such interest will be employed in performing this Agreement. Contractor further warrants that Contractor has no agreements with third parties that would conflict in any matter or degree with Contractor's performance under this Agreement. Contractor warrants that it has completed and executed an Economic Disclosure Statement and Affidavit, which was made a part of its Proposal and is hereby made a part of the contract documents.

Section 9.11 Accuracy and Update of Information

In connection with this RFP and this Agreement, Contractor has provided and will continue to provide various certifications, affidavits and other information and reports. Contractor warrants that any such materials and information provided in connection with the RFP and this Agreement is truthful and complete as of the Effective Date of this Agreement. Contractor shall promptly update such material and information to be complete and accurate as needed due to events or changes occurring after the Effective Date of this Agreement.

Section 9.12 **Notices**

Any notice required to be given under this Agreement shall be in writing and shall be given by facsimile, by personal delivery, or by United States registered or certified mail, return receipt requested, or by a licensed courier service, with all delivery and postage charges prepaid. A notice

is considered to have been given on the day actually received (facsimile, personal delivery or courier) or refused (personal delivery, courier or mail), or if unclaimed, on the third day following the day on which it was sent by courier or deposited with the United States Post Office.

Notices to the Board shall be sent to:	Chicago Board of Election Commissioners
	69 West Washington Street, Room 800
	Chicago, Illinois 60602
	ATTN: Charles Holiday Jr., Exec. Director
	Email: choliday@chicagoelections.gov
Notices to Contractor shall be sent to:	- <u></u> -
	Attention:

Either party may, at any time, change its address for notices by sending a notice to the other party stating the change and setting forth the new address.

Section 9.13 **Amendments**

The parties may from time to time during the term of this Agreement make modifications and amendments to this Agreement as provided herein. Such modifications and amendments shall only be made by mutual agreement in writing. Any change order that necessitates an increase in cost of less than \$10,000.00 must be authorized in writing by the Board's Executive Director. Any change order or series of change orders that authorize or necessitate an increase in the cost of this Agreement by a total of \$10,000.00 or more must be authorized in writing by two or more Commissioners of the Board and must be executed in conformance with applicable law.

Section 9.14 Severability

If any provision of this Agreement is held or considered to be or is in fact invalid, illegal, inoperative or unenforceable as applied in any particular case or in any jurisdiction or in all cases because it conflicts with any other provision or provisions of this Agreement or of any constitution, statute, ordinance, rule of law or public policy, or for any other reason, those circumstances do not have the effect of rendering a provision in question invalid, illegal, inoperative or unenforceable in any case or circumstances, or of rendering any other provision or provisions in this Agreement invalid, illegal, inoperative or unenforceable to any extent whatsoever. The invalidity, illegality, inoperativeness or unenforceability of any one or more phrases, sentences, clauses or sections in this Agreement does not affect the remaining portions of this Agreement or any part of it.

Section 9.15 **Governing Law**

This Agreement shall be governed by and construed under the laws of the State of Illinois. Contractor irrevocably agrees that, subject to the Board's sole and absolute election, any action or proceeding in any way, manner or respect arising out of the Agreement, or arising from any dispute or controversy arising in connection with or related to the Agreement, shall be litigated only in courts within the City of Chicago, County of Cook, State of Illinois, and the Contractor consents and submits to the jurisdiction thereof. In accordance with these provisions, Contractor waives

any right it may have to transfer or change the venue of any litigation brought against it by the Board pursuant to the Agreement.

Section 9.16 **Interpretation**

Headings of this Agreement are for convenience of reference only and do not modify, define or limit the provisions thereof. Words of any gender shall be deemed and construed to include correlative words of the other gender. Words importing the singular number shall include the plural number and vice versa, unless the context shall otherwise indicate. All references to any appendix, exhibit or document shall be deemed to include all supplements and/or amendments thereto entered into in accordance with the terms of this Agreement. All references to any person or entity shall be deemed to include any person or entity succeeding to the rights, duties and obligations of such person or entity in accordance with the terms of this Agreement.

Section 9.17 Consents and Approvals

The parties represent and warrant to each other that each has obtained all requisite consents and approvals, whether required by internal operating procedures or otherwise, for entering into this Agreement and the undertakings contemplated hereby.

Section 9.18 Counterparts

This Agreement may be executed in one or more counterparts, each of which shall be an original, but all of which shall constitute one and the same instrument.

Remainder of Page is Blank

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized representative(s):

BOARD OF ELECTION COMMISSIONERS FOR THE CITY OF CHICAGO

[NAME OF CONTRACTOR]

Marisel A. Hernandez , Chair	By:Signature
Walisei A. Helliandez , Chan	
	Name and Title
illiam J. Kresse, Commissioner/Secretary	
·	
ne A. Brown, Commissioner	

APPENDIX A REQUEST FOR PROPOSAL

APPENDIX B PROPOSAL

APPENDIX C PRICING

APPENDIX D INSURANCE

APPENDIX E

INFORMATION SECURITY AND IDENTITY PROTECTION POLICY

APPENDIX F

MINORITY AND WOMEN-OWNED BUSINESS ENTERPRISE COMMITMENTS